# **UNITED STATES** SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

**FORM 10-Q** 

(Mark One)

#### ☑ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

As of April 23, 2025, the registrant had 1,265,019,429 shares of common stock issued and outstanding.

For the quarterly period ended March 31, 2025

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 For the transition period from\_ Commission File Number: 001-01011 **♥CVS**Health CVS HEALTH CORPORATION (Exact name of registrant as specified in its charter) 05-0494040 Delaware (State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.) 02895 One CVS Drive, Woonsocket, Rhode Island (Address of principal executive offices) (Zip Code) (401) 765-1500 Registrant's telephone number, including area code: Former name, former address and former fiscal year, if changed since last report: N/A Securities registered pursuant to Section 12(b) of the Act: Title of each class Trading Symbol(s) Name of each exchange on which registered Common Stock, par value \$0.01 per share CVS New York Stock Exchange Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. ✓ Yes □ No Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files).  $\square$  Yes  $\square$  No Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act. Large accelerated filer Accelerated filer 0  $\Box$ Non-accelerated filer Smaller reporting company Emerging growth company If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.  $\Box$ Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  $\square$  Yes  $\square$  No

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# Part I. Financial Information

## Item 1. Financial Statements

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# CVS Health Corporation Condensed Consolidated Statements of Operations (Unaudited)

		Months Ended March 31,
In millions, except per share amounts	2025	2024
Revenues:		
Products	\$ 57,6	69 \$ 53,724
Premiums	32,8	20 30,391
Services	3,5	79 3,868
Net investment income	5	20 454
Total revenues	94,5	88 88,437
Operating costs:		
Cost of products sold	51,0	57 48,073
Health care costs	29,1	35 27,803
Operating expenses	11,0	22 10,290
Total operating costs	91,2	14 86,166
Operating income	3,3	74 2,271
Interest expense	7	85 716
Other income	(	28) (25)
Income before income tax provision	2,6	1,580
Income tax provision	8	35 456
Net income	1,7	82 1,124
Net income attributable to noncontrolling interests		(3) (11)
Net income attributable to CVS Health	\$ 1,7	79 \$ 1,113
Net income per share attributable to CVS Health:		
Basic	\$ 1.	41 \$ 0.88
Diluted	\$ 1.	41 \$ 0.88
Weighted average shares outstanding:		
Basic	1,2	61 1,260
Diluted	1,2	64 1,267

# CVS Health Corporation Condensed Consolidated Statements of Comprehensive Income (Unaudited)

	Three Months Ended March 31,					
ner comprehensive income (loss), net of tax: let unrealized investment gains (losses) lhange in discount rate on long-duration insurance reserves let cash flow hedges ner comprehensive income (loss) mprehensive income mprehensive income attributable to noncontrolling interests	'	2025		2024		
Net income	\$	1,782	\$	1,124		
Other comprehensive income (loss), net of tax						
Net unrealized investment gains (losses)		216		(108)		
Change in discount rate on long-duration insurance reserves		(33)		68		
Net cash flow hedges		(4)		(4)		
Other comprehensive income (loss)		179		(44)		
Comprehensive income	<u> </u>	1,961		1,080		
Comprehensive income attributable to noncontrolling interests		(3)		(11)		
Comprehensive income attributable to CVS Health	\$	1,958	\$	1,069		

# CVS Health Corporation Condensed Consolidated Balance Sheets (Unaudited)

In millions, except per share amounts	I	March 31, 2025	Dec	ember 31, 2024
Assets:				
Cash and cash equivalents	\$	10,076	\$	8,586
Investments		2,578		2,407
Accounts receivable, net		39,625		36,469
Inventories		17,385		18,107
Other current assets		3,527		3,076
Total current assets		73,191		68,645
Long-term investments		28,906		28,934
Property and equipment, net		12,856		12,993
Operating lease right-of-use assets		15,704		15,944
Goodwill		91,203		91,272
Intangible assets, net		26,570		27,323
Separate accounts assets		1,924		3,311
Other assets		5,231		4,793
Total assets	\$	255,585	\$	253,215
Liabilities:				
Accounts payable	\$	16,534	\$	15,892
Pharmacy claims and discounts payable		25,797		24,166
Health care costs payable		15,112		15,064
Accrued expenses and other current liabilities		22,369		20,810
Other insurance liabilities		1,570		1,183
Current portion of operating lease liabilities		1,909		1,751
Short-term debt		1,259		2,119
Current portion of long-term debt		4,411		3,624
Total current liabilities		88,961		84,609
Long-termoperating lease liabilities		14,594		14,899
Long-term debt		59,040		60,527
Deferred income taxes		3,664		3,806
Separate accounts liabilities		1,924		3,311
Other long-term insurance liabilities		4,873		4,902
Other long-term liabilities		5,419		5,431
Total liabilities		178,475		177,485
Total modificos		170,175		177,105
Shareholders' equity:				
Preferred stock, par value \$0.01: 0.1 shares authorized; none issued or outstanding		_		_
Common stock, par value \$0.01: 3,200 shares authorized; 1,779 shares issued and 1,262 shares outstanding at March 31, 202 and 1,778 shares issued and 1,260 shares outstanding at December 31, 2024 and capital surplus	5	49,837		49,661
Treasury stock, at cost: 517 shares at March 31, 2025 and 518 shares at December 31, 2024		(36,735)		(36,818)
Retained earnings		63,768		62,837
Accumulated other comprehensive income (loss)		59		(120)
Total CVS Health shareholders' equity		76,929		75,560
Noncontrolling interests		181		170
Total shareholders' equity		77,110		75,730
	\$		\$	253,215
Total liabilities and shareholders' equity	Ψ	433,363	ψ	433,413

# CVS Health Corporation Condensed Consolidated Statements of Cash Flows (Unaudited)

	Three Months Ended March 31,					
<u>In millions</u>	 2025	2024				
Cash flows from operating activities:						
Cash receipts from customers	\$ 90,809 \$	84,997				
Cash paid for inventory, prescriptions dispensed and health services rendered	(48,433)	(44,824)				
Insurance benefits paid	(28,477)	(24,894)				
Cash paid to other suppliers and employees	(8,690)	(9,677)				
Interest and investment income received	497	407				
Interest paid	(1,012)	(1,043)				
Income taxes paid	(138)	(63)				
Net cash provided by operating activities	4,556	4,903				
Cash flows from investing activities:						
Proceeds from sales and maturities of investments	3,534	2,153				
Purchases of investments	(3,552)	(3,545)				
Purchases of property and equipment	(743)	(705)				
Acquisitions (net of cash and restricted cash acquired)	(20)	(25)				
Other	19	28				
Net cash used in investing activities	(762)	(2,094)				
Cash flows from financing activities:						
Commercial paper borrowings (repayments), net	(859)	2,519				
Repayments of long-term debt	(743)	(18)				
Repurchase of common stock	_	(3,027)				
Dividends paid	(840)	(840)				
Proceeds from exercise of stock options	144	203				
Payments for taxes related to net share settlement of equity awards	(11)	(31)				
Other	(23)	(33)				
Net cash used in financing activities	(2,332)	(1,227)				
Net increase in cash, cash equivalents and restricted cash	1,462	1,582				
Cash, cash equivalents and restricted cash at the beginning of the period	 8,884	8,525				
Cash, cash equivalents and restricted cash at the end of the period	\$ 10,346 \$	10,107				

# CVS Health Corporation Condensed Consolidated Statements of Cash Flows (Unaudited)

		Three Months Ended March 31,					
<u>In millions</u>	·	2025		2024			
Reconciliation of net income to net cash provided by operating activities:							
Net income	\$	1,782	\$	1,124			
Adjustments required to reconcile net income to net cash provided by operating activities:							
Depreciation and amortization		1,154		1,138			
Stock-based compensation		126		137			
Loss on sale of subsidiary		236		_			
Deferred income taxes and other items		(169)		(217)			
Change in operating assets and liabilities, net of effects from acquisitions:							
Accounts receivable, net		(3,053)		3,008			
Inventories		722		1,660			
Other assets		(1,101)		(2,836)			
Accounts payable and pharmacy claims and discounts payable		2,619		(1,410)			
Health care costs payable and other insurance liabilities		364		2,253			
Other liabilities		1,876		46			
Net cash provided by operating activities	\$	4,556	\$	4,903			

# CVS Health Corporation Condensed Consolidated Statements of Shareholders' Equity (Unaudited)

Attributable to CVS Health Number of shares Common Accumulated Total outstanding CVS Health Shareholders' Stock and Capital Surplus (2) Other Comprehensive Total Shareholders' Treasury Shares (1) Treasury Stock (1) Retained Noncontrolling Common In millions Shares Earnings Income (Loss) Equity Interests Equity Balance at December 31, 2024 1,778 (518) 49,661 \$ (36,818) \$ 62,837 \$ (120) \$ 75,560 \$ 170 \$ 75,730 Net income 1,779 1,779 3 1,782 Other comprehensive income (Note 7) 179 179 179 Stock option activity, stock 1 176 176 176 awards and other ESPP issuances, net of purchase of treasury shares 1 83 83 83 Common stock dividends (\$0.665 per share) (848)(848) (848) Other increases in noncontrolling interests 8 8 77,110 1,779 (517) 49,837 \$ (36,735) \$ 63,768 \$ 59 \$ 76,929 \$ 181 Balance at March 31, 2025 Balance at December 31, 2023 48,992 \$ (33,838) \$ 61,604 \$ (297) \$ 76,461 \$ 175 \$ 76,636 1,768 (480)\$ Net income 1,113 1,113 1,124 11 Other comprehensive loss (Note 7) (44) (44)(44) Stock option activity, stock awards and other 3 244 244 244 Purchase of treasury shares, net of ESPP issuances (39)(2,935)(27)(2,962)(2,962)Common stock dividends (\$0.665 per share) (844)(844)(844) Other decreases in noncontrolling interests (4) (4) 49,209 \$ 1,771 61,873 \$ (341) \$ (519) (36,773) \$ 73,968 \$ 182 \$ 74,150 Balance at March 31, 2024

<sup>(1)</sup> Treasury shares include 1 million shares held in trust and treasury stock includes \$29 million related to shares held in trust as of March 31, 2025 and 2024 and December 31, 2024 and 2023

<sup>(2)</sup> Common stock and capital surplus includes the par value of common stock of \$18 million as of March 31, 2025 and 2024 and December 31, 2024 and 2023.

#### Notes to Condensed Consolidated Financial Statements (Unaudited)

#### 1. Significant Accounting Policies

#### Description of Business

CVS Health Corporation, together with its subsidiaries (collectively, "CVS Health" or the "Company"), is a leading health solutions company building a world of health around every consumer it serves and connecting care so that it works for people wherever they are. As of March 31, 2025, the Company had more than 9,000 retail locations, more than 1,000 walk-in and primary care medical clinics, a leading pharmacy benefits manager with approximately 88 million plan members and expanding specialty pharmacy solutions, and a dedicated senior pharmacy care business serving more than 800,000 patients per year. The Company also serves an estimated more than 37 million people through traditional, voluntary and consumer-directed health insurance products and related services, including expanding Medicare Advantage offerings and a leading standalone Medicare Part D prescription drug plan ("PDP"). The Company is creating new sources of value through its integrated model allowing it to expand into personalized, technology driven care delivery and health services, increasing access to quality care, delivering better health outcomes and lowering overall health care costs.

The Company has four reportable segments: Health Care Benefits, Health Services, Pharmacy & Consumer Wellness and Corporate/Other, which are described below.

### Health Care Benefits Segment

The Health Care Benefits segment operates as one of the nation's leading diversified health care benefits providers through its Aetna® operations. The Health Care Benefits segment has the information and resources to help members, in consultation with their health care professionals, make more informed decisions about their health care. The Health Care Benefits segment offers a broad range of traditional, voluntary and consumer-directed health insurance products and related services, including medical, pharmacy, dental and behavioral health plans, medical management capabilities, Medicare Advantage and Medicare Supplement plans, PDPs and Medicarid health care management services. The Health Care Benefits segment's primary customers, its members, primarily access the segment's products and services through employer groups, government-sponsored plans or individually. The Health Care Benefits segment also serves customers who purchase products and services that are ancillary to its health insurance products. The Company refers to insurance products (where it assumes all or a majority of the risk for medical and dental care costs) as "Insured" and administrative services contract products (where the plan sponsor assumes all or a majority of the risk for medical and dental care costs) as "ASC." The Company also sells Insured plans directly to individual consumers through the individual public health insurance exchanges ("Public Exchanges").

#### Health Services Segment

The Health Services segment provides a full range of pharmacy benefit management ("PBM") solutions through its CVS Caremark® operations and delivers health care services in its medical clinics, virtually, and in the home. PBM solutions include plan design offerings and administration, formulary management, retail pharmacy network management services, and specialty and mail order pharmacy services. In addition, the Company provides clinical services, disease management services, medical spend management and pharmacy and/or other administrative services for providers and federal 340B drug pricing program covered entities ("Covered Entities"). The Company operates a group purchasing organization that negotiates pricing for the purchase of pharmaceuticals and rebates with pharmaceutical manufacturers on behalf of its participants and provides various administrative, management and reporting services to pharmaceutical manufacturers. The segment also works directly with pharmaceutical manufacturers to commercialize and/or co-produce high quality biosimilar products through its Cordavis TM subsidiary. The Health Services segment's health care delivery assets include Signify Health, Inc. ("Signify Health"), a leader in health risk assessments and value-based care, and Oak Street Health, Inc. ("Oak Street Health"), a leading multi-payor operator of value-based primary care centers serving Medicare eligible patients. The Health Services segment's clients and customers are primarily employers, insurance companies, unions, government employee groups, health plans, PDPs, Medicaid managed care plans, the U.S. Centers for Medicare & Medicaid Services ("CMS"), plans offered on public and private health insurance exchanges and other sponsors of health benefit plans throughout the U.S., patients who receive care in the Health Services segment's medical clinics, virtually or in the home, as well as Covered Entities.

#### Pharmacy & Consumer Wellness Segment

The Pharmacy & Consumer Wellness segment dispenses prescriptions in its CVS Pharmacy® retail locations and through its infusion operations, provides ancillary pharmacy services including pharmacy patient care programs, diagnostic testing and vaccination administration, and sells a wide assortment of health and wellness products and general merchandise. The segment also conducts long-term care pharmacy ("LTC") operations, which distribute prescription drugs and provide related pharmacy consulting and ancillary services to long-term care facilities and other care settings, and provides pharmacy fulfillment services

to support the Health Services segment's specialty and mail order pharmacy offerings. As of March 31, 2025, the Pharmacy & Consumer Wellness segment operated more than 9,000 retail locations, as well as online retail pharmacy websites, LTC pharmacies and on-site pharmacies, retail specialty pharmacy stores, compounding pharmacies and branches for infusion and enteral nutrition services.

#### Corporate/Other Segment

The Company presents the remainder of its financial results in the Corporate/Other segment, which primarily consists of:

- Management and administrative expenses to support the Company's overall operations, which include certain aspects of executive management and the
  corporate relations, legal, compliance, human resources and finance departments, information technology, digital, data and analytics, as well as acquisitionrelated integration costs; and
- Products for which the Company no longer solicits or accepts new customers, such as its large case pensions and long-term care insurance products.

#### Basis of Presentation

The accompanying unaudited condensed consolidated financial statements of CVS Health and its subsidiaries have been prepared in accordance with the rules and regulations of the U.S. Securities and Exchange Commission (the "SEC") regarding interim financial reporting. In accordance with such rules and regulations, certain information and accompanying note disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") have been omitted, although the Company believes the disclosures included herein are adequate to make the information presented not misleading. These unaudited condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements and notes thereto which are included in the Company's Annual Report on Form 10-K for the year ended December 31, 2024 (the "2024 Form 10-K").

In the opinion of management, the accompanying unaudited condensed consolidated financial statements include all adjustments, consisting only of normal recurring adjustments, necessary for a fair presentation of the results for the interimperiods presented. Because of the influence of various factors on the Company's operations, including business combinations, certain holidays and other seasonal influences, net income for any interimperiod may not be comparable to the same interimperiod in previous years or necessarily indicative of income for the full year.

## Principles of Consolidation

The unaudited condensed consolidated financial statements include the accounts of the Company and its majority-owned subsidiaries and variable interest entities ("VIEs") for which the Company is the primary beneficiary. All material intercompany balances and transactions have been eliminated.

The Company continually evaluates its investments to determine if they represent variable interests in a VIE. If the Company determines that it has a variable interest in a VIE, the Company then evaluates if it is the primary beneficiary of the VIE. The evaluation is a qualitative assessment as to whether the Company has the ability to direct the activities of a VIE that most significantly impact the entity's economic performance. The Company consolidates a VIE if it is considered to be the primary beneficiary.

Assets and liabilities of VIEs for which the Company is the primary beneficiary were not significant to the Company's unaudited condensed consolidated financial statements. VIE creditors do not have recourse against the general credit of the Company.

## Restricted Cash

Restricted cash included in other current assets on the unaudited condensed consolidated balance sheets primarily represents funds held on behalf of members. Restricted cash included in other assets on the unaudited condensed consolidated balance sheets represents amounts held in a trust in one of the Company's captive insurance companies to satisfy collateral requirements associated with the assignment of certain insurance policies. All restricted cash is invested in demand deposits, time deposits and money market funds.

The following is a reconciliation of cash and cash equivalents on the unaudited condensed consolidated balance sheets to total cash, cash equivalents and restricted cash on the unaudited condensed consolidated statements of cash flows:

In millions	March 31, 2025	December 31, 2024
Cash and cash equivalents	\$ 10,076	\$ 8,586
Restricted cash (included in other current assets)	65	95
Restricted cash (included in other assets)	205	203
Total cash, cash equivalents and restricted cash in the statements of cash flows	\$ 10,346	\$ 8,884

## Accounts Receivable

Accounts receivable are stated net of allowances for credit losses, customer credit allowances, contractual allowances and estimated terminations. Accounts receivable, net at March 31, 2025 and December 31, 2024 was composed of the following:

<u>In millions</u>	]	March 31, 2025	December 31, 2024
Trade receivables	\$	10,450	\$ 9,881
Vendor and manufacturer receivables		14,205	13,891
Premium receivables		6,210	4,731
Other receivables		8,760	7,966
Total accounts receivable, net	\$	39,625	\$ 36,469

The Company's allowance for credit losses was \$392 million and \$407 million as of March 31, 2025 and December 31, 2024, respectively. When developing an estimate of the Company's expected credit losses, the Company considers all available relevant information regarding the collectability of cash flows, including historical information, current conditions and reasonable and supportable forecasts of future economic conditions over the contractual life of the receivable. The Company's accounts receivable are short duration in nature and typically settle in less than 30 days.

#### Health Care Contract Acquisition Costs

Insurance products included in the Health Care Benefits segment are cancellable by either the customer or the member monthly upon written notice. Acquisition costs related to prepaid health care and health indemnity contracts are generally expensed as incurred. For certain long-duration insurance contracts, acquisition costs directly related to the successful acquisition of a new or renewal insurance contract, including commissions, are deferred and are recorded as other current assets or other assets on the unaudited condensed consolidated balance sheets. Contracts are grouped by product and issue year into cohorts consistent with the grouping used in estimating the associated liability and are amortized on a constant level basis based on the remaining in-force policies over the estimated term of the contracts to approximate straight-line amortization. Changes to the Company's assumptions, including assumptions related to persistency, are reflected at the cohort level at the time of change and are recognized prospectively over the estimated terms of the contract. The amortization of deferred acquisition costs is recorded in operating expenses in the unaudited condensed consolidated statements of operations.

The following is a roll forward of deferred acquisition costs for the three months ended March 31, 2025 and 2024:

		Mare	nuns 121 ch 31,	naea
In millions	202	5		2024
Deferred acquisition costs, beginning of the period	\$	1,747	\$	1,502
Capitalization		133		134
Amortization expense		(86)		(76)
Deferred acquisition costs, end of the period	\$	1,794	\$	1,560

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## Premium Deficiency Reserves

The Company evaluates its short-duration insurance contracts to determine if it is probable that a loss will be incurred. For purposes of determining premium deficiency reserves, contracts are grouped consistent with the Company's method of acquiring, servicing and measuring the profitability of such contracts. For each contract grouping, a premium deficiency reserve is recognized when it is probable that expected future incurred claims, including costs to maintain the contract grouping, exceed anticipated future premiums and reinsurance recoveries. Anticipated investment income is not considered in the calculation of premium deficiency reserves. A premium deficiency is first recognized by charging any unamortized acquisition costs to operating expenses, and to the extent the premium deficiency is greater than the unamortized acquisition costs, a premium deficiency reserve liability is established and reflected in health care costs payable on the unaudited condensed consolidated balance sheets. Losses recognized as a premium deficiency reserve result in a beneficial effect in subsequent periods as subsequent costs under these contracts are then charged to this previously established liability.

During the first quarter of 2025, the Company determined it had a premium deficiency in its individual exchange product line related to the 2025 coverage year. Accordingly, during the three months ended March 31, 2025, the Company recorded a premium deficiency reserve of \$448 million consisting of a \$17 million charge of unamortized acquisition costs, which was recorded in operating expenses, and the establishment of a premium deficiency reserve of \$431 million, which was recorded in health care costs. The Company did not establish a premium deficiency reserve for any other product line during the three months ended March 31, 2025.

The Company did not establish any premium deficiency reserves during the three months ended March 31, 2024.

#### Revenue Recognition

Disaggregation of Revenue

The following tables disaggregate the Company's revenue by major source in each segment for the three months ended March 31, 2025 and 2024:

In millions		alth Care enefits		Health Services		Pharmacy & Consumer Wellness		Corporate/ Other		Intersegment Fliminations		Consolidated Totals
Three Months Ended March 31, 2025												
Major goods/services lines:												
Pharmacy	\$	_	\$	41,182	\$	26,076	\$	_	\$	(14,751)	\$	52,507
Front Store		_		_		5,243		_		_		5,243
Premiums		32,808		_		_		12		_		32,820
Net investment income		387		14		_		119		_		520
Other		1,615		2,266		593		2		(978)		3,498
Total	\$	34,810	\$	43,462	\$	31,912	\$	133	\$	(15,729)	\$	94,588
Health Services distribution channel:												
Pharmacy network (1)			\$	23,114								
Mail & specialty (2)				18,068								
Net investment income				14								
Other				2,266								
Total			\$	43,462								
Three Months Ended March 31, 2024												
Major goods/services lines:												
Pharmacy	\$	_	\$	37,726	\$	22,784	\$	_	\$	(12,113)	\$	48,397
Front Store	*	_	-	_	-	5,370	-	_	-	(=3,==0)	-	5,370
Premiums		30,379		_		_		12		_		30,391
Net investment income		353		_		_		101		_		454
Other		1,504		2,559		571		2		(811)		3,825
Total	\$	32,236	\$	40,285	\$	28,725	\$	115	\$	(12,924)	\$	88,437
Health Services distribution channel:												
Pharmacy network (1)			\$	20,464								
Mail & specialty (2)				17,262								
Other				2,559								
Total			\$	40,285								

Health Services pharmacy network is defined as claims filled at retail and specialty retail pharmacies, including the Company's retail pharmacies and LTC pharmacies, as well as activity associated with Maintenance Choice®, which permits eligible client plan members to fill their maintenance prescriptions through mail order delivery or at a CVS pharmacy retail store for the same price as mail order.

## Contract Balances

Contract liabilities primarily represent the Company's obligation to transfer additional goods or services to a customer for which the Company has received consideration, and primarily include ExtraBucks® Rewards and unredeemed Company gift cards. The consideration received remains a contract liability until goods or services have been provided to the customer. In addition, the Company recognizes breakage on Company gift cards based on historical redemption patterns.

Health Services mail & specialty is defined as specialty mail claims inclusive of Specialty Connect® claims picked up at a retail pharmacy, as well as mail order and specialty claims fulfilled by the Pharmacy & Consumer Wellness segment.

The following table provides information about receivables and contract liabilities from contracts with customers:

<u>In millions</u>	March 31, 2025	De	ecember 31, 2024
Trade receivables (included in accounts receivable, net)	\$ 10,450	\$	9,881
Contract liabilities (included in accrued expenses and other current liabilities)	65		144

#### ACO REACH and MSSP Exit

Prior to the first quarter of 2025, the Company's Health Services segment provided enablement services to health systems primarily through two programs administered by CMS: the Accountable Care Organization Realizing Equity, Access and Community Health ("ACO REACH") program and the Medicare Shared Savings Program ("MSSP"). During the first quarter of 2025, the Company determined that it would substantially exit both the ACO REACH program and the MSSP as further described below. In connection with these actions, during the three months ended March 31, 2025, the Company recorded a loss on Accountable Care assets of \$247 million, which is reflected in operating expenses within the Health Services segment.

#### **ACO REACH**

In February 2025, the Company informed CMS of its plans to voluntarily terminate substantially all of its participation in the ACO REACH program effective March 31, 2025. In connection with the commencement of the wind down of its ACO REACH operations, the Company incurred costs of \$11 million during the three months ended March 31, 2025.

#### MSSP

In March 2025, the Company also divested its MSSP operations to Wellvana Health, LLC. The Company recorded a pre-tax loss on the divestiture of \$236 million in the three months ended March 31, 2025, which includes the removal of intangible assets and goodwill totaling \$342 million. The consideration received related to this agreement was not material.

#### New Accounting Pronouncements Recently Adopted

#### Segment Reporting

In November 2023, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2023-07, Segment Reporting (Topic 280): Improvements to Reportable Segment Disclosures. This standard requires the Company to disclose significant segment expenses that are regularly provided to the Chief Operating Decision Maker ("CODM") and are included within each reported measure of segment operating results. The standard also requires the Company to disclose the total amount of any other items included in segment operating results which were not deemed to be significant expenses for separate disclosure, along with a qualitative description of the composition of these other items. In addition, the standard also requires disclosure of the CODM's title and position, as well as detail on how the CODM uses the reported measure of segment operating results to evaluate segment performance and allocate resources. The standard also aligns interims segment reporting disclosure requirements with annual segment reporting disclosure requirements. The Company adopted the standard on January 1, 2024 for fiscal year reporting and the standard became effective for interim reporting periods in fiscal years beginning after December 15, 2024. The standard requires retrospective application to all prior periods presented. While the standard requires additional disclosures related to the Company's reportable segments, the standard did not have any impact on the Company's consolidated operating results, financial condition or cash flows as of the date of adoption. Refer to Note 10 "Segment Reporting" for the Company's segment reporting disclosures, including those newly required by this standard.

#### Income Taxes

In December 2023, the FASB issued ASU 2023-09, *Income Taxes (Topic 740): Improvements to Income Tax Disclosures*. The standard requires the Company to provide further disaggregated income tax disclosures for specific categories on the effective tax rate reconciliation, as well as additional information about federal, state/local and foreign income taxes. The standard also requires the Company to annually disclose its income taxes paid (net of refunds received), disaggregated by jurisdiction. The Company adopted the standard on January 1, 2025 for fiscal year reporting. The standard is to be applied on a prospective basis, although optional retrospective application is permitted. While the standard will require additional disclosures related to the Company's income taxes within the Company's Annual Report on Form 10-K for the year ended December 31, 2025, the standard did not have any impact on the Company's consolidated operating results, financial condition or cash flows.

## New Accounting Pronouncements Not Yet Adopted

Disaggregation of Income Statement Expenses

In November 2024, the FASB issued ASU 2024-03, *Income Statement—Reporting Comprehensive Income—Expense Disaggregation Disclosures (Subtopic 220-40): Disaggregation of Income Statement Expenses.* The standard requires the Company to provide further disaggregated information of relevant expense captions within its consolidated statements of operations, including the purchases of inventory, employee compensation, depreciation and intangible asset amortization, as well as the inclusion of other specific expenses, gains and losses required by existing GAAP. The new standard also requires the Company to disclose its total selling expenses and, on an annual basis, provide a qualitative description of its selling expenses. The standard is effective for fiscal years beginning after December 15, 2026 and interim periods within fiscal years beginning after December 15, 2027, with early adoption permitted. The standard may be applied prospectively or retrospectively. While the standard will require additional disclosures related to certain expenses included in the consolidated statements of operations, the standard is not expected to have any impact on the Company's consolidated operating results, financial condition or cash flows.

#### 2. Investments

Total investments at March 31, 2025 and December 31, 2024 were as follows:

			N	March 31, 2025	December 31, 2024								
<u>In millions</u>	Current			Long-term		Total		Current		Long-term		Total	
Debt securities available for sale	\$	2,426	\$	23,618	\$	26,044	\$	2,256	\$	23,777	\$	26,033	
Mortgage loans		152		1,346		1,498		151		1,354		1,505	
Other investments		_		3,942		3,942		_		3,803		3,803	
Total investments	\$	2,578	\$	28,906	\$	31,484	\$	2,407	\$	28,934	\$	31,341	

## **Debt Securities**

Debt securities available for sale at March 31, 2025 and December 31, 2024 were as follows:

In millions	Amortizes Cost (1)		Gross Unrealized Gains			Gross Unrealized Losses	Fair Value
March 31, 2025							
Debt securities:							
U.S. government securities	\$	2,869	\$	30	\$	(19)	\$ 2,880
States, municipalities and political subdivisions		387		2		(13)	376
U.S. corporate securities		13,326		135		(334)	13,127
Foreign securities		2,603		34		(81)	2,556
Residential mortgage-backed securities		828		7		(41)	794
Commercial mortgage-backed securities		1,775		16		(50)	1,741
Other asset-backed securities		4,542		22		(9)	4,555
Redeemable preferred securities		15		_		_	15
Total debt securities <sup>(2)</sup>	\$	26,345	\$	246	\$	(547)	\$ 26,044
December 31, 2024							
Debt securities:							
U.S. government securities	\$	2,826	\$	7	\$	(38)	\$ 2,795
States, municipalities and political subdivisions		712		4		(18)	698
U.S. corporate securities		13,043		94		(412)	12,725
Foreign securities		2,608		27		(111)	2,524
Residential mortgage-backed securities		792		2		(54)	740
Commercial mortgage-backed securities		1,731		9		(67)	1,673
Other asset-backed securities		4,834		35		(7)	4,862
Redeemable preferred securities		16		_		_	16
Total debt securities (2)	\$	26,562	\$	178	\$	(707)	\$ 26,033

<sup>(1)</sup> There was no allowance for expected credit losses recorded on available-for-sale debt securities at March 31, 2025 or December 31, 2024.
(2) Investment risks associated with the Company's experience-rated products generally do not impact the Company's consolidated operating results. At March 31, 2025, debt securities with a fair value of \$517 million, gross unrealized capital gains of \$6 million and gross unrealized capital losses of \$22 million, and at December 31, 2024, debt securities with a fair value of \$543 million, gross unrealized capital gains of \$5 million and gross unrealized capital losses of \$30 million were included in total debt securities, but support experience-rated products. Changes in net unrealized capital gains (losses) on these securities are not reflected in accumulated other comprehensive income (loss).

The amortized cost and fair value of debt securities at March 31, 2025 are shown below by contractual maturity. Actual maturities may differ from contractual maturities because securities may be restructured, called or prepaid, or the Company intends to sell a security prior to maturity.

n millions		mortized Cost	Fair Value
Due to mature:			
Less than one year	\$	1,192	\$ 1,189
One year through five years		10,666	10,670
After five years through ten years		4,422	4,385
Greater than ten years		2,920	2,710
Residential mortgage-backed securities		828	794
Commercial mortgage-backed securities		1,775	1,741
Other asset-backed securities		4,542	4,555
Total	\$	26,345	\$ 26,044

Summarized below are the debt securities the Company held at March 31, 2025 and December 31, 2024 that were in an unrealized capital loss position, aggregated by the length of time the investments have been in that position:

_	Les	s than 12 mo	nths	Grea	Total	1				
In millions, except number of securities	Number of Securities	Fair Value	Unrealized Losses	Number of Securities	Fair Value	Unrealized Losses	Number of Securities	Fair Value	Unrealized Losses	
March 31, 2025										
Debt securities:										
U.S. government securities	60	\$ 194	\$ 5	121	\$ 287	\$ 14	181	\$ 481	\$ 19	
States, municipalities and political subdivisions	39	87	4	113	168	9	152	255	13	
U.S. corporate securities	1,856	2,384	40	2,378	3,143	294	4,234	5,527	334	
Foreign securities	419	577	11	550	770	70	969	1,347	81	
Residential mortgage-backed securities	46	130	1	339	315	40	385	445	41	
Commercial mortgage-backed securities	114	391	4	158	303	46	272	694	50	
Other asset-backed securities	478	1,104	6	48	43	3	526	1,147	9	
Redeemable preferred securities	_			4	6		4	6		
Total debt securities	3,012	\$ 4,867	\$ 71	3,711	\$ 5,035	\$ 476	6,723	\$ 9,902	\$ 547	
December 31, 2024										
Debt securities:										
U.S. government securities	266	\$ 1,053	\$ 18	155	\$ 394	\$ 20	421	\$ 1,447	\$ 38	
States, municipalities and political subdivisions	100	181	3	137	201	15	237	382	18	
U.S. corporate securities	3,119	4,144	64	2,602	3,395	348	5,721	7,539	412	
Foreign securities	599	810	21	616	874	90	1,215	1,684	111	
Residential mortgage-backed securities	89	267	5	361	342	49	450	609	54	
Commercial mortgage-backed securities	186	628	11	237	464	56	423	1,092	67	
Other asset-backed securities	139	414	5	62	58	2	201	472	7	
Redeemable preferred securities	4	9		4	6		8	15		
Total debt securities	4,502	\$ 7,506	\$ 127	4,174	\$ 5,734	\$ 580	8,676	\$ 13,240	\$ 707	

The Company reviewed the securities in the table above and concluded that they are performing assets generating investment income to support the needs of the Company's business. In performing this review, the Company considered factors such as the quality of the investment security based on research performed by the Company's internal credit analysts and external rating agencies and the prospects of realizing the carrying value of the security based on the investment's current prospects for recovery. Unrealized capital losses at March 31, 2025 were generally caused by interest rate increases and not by unfavorable changes in the credit quality associated with these securities. As of March 31, 2025, the Company did not intend to sell these securities, and did not believe it was more likely than not that it would be required to sell these securities prior to the anticipated recovery of their amortized cost basis.

The maturity dates for debt securities in an unrealized capital loss position at March 31, 2025 were as follows:

		Sup experience-	porti -rate	ing ed products	Supp remainii			Total			
<u>In millions</u>	Fair Value				Fair Unrealized Value Losses			Fair Value		Unrealized Losses	
Due to mature:											
Less than one year	\$	1	\$	_	\$ 508	\$	8	\$ 509	\$	8	
One year through five years		92		2	3,393		96	3,485		98	
After five years through ten years		64		4	1,609		94	1,673		98	
Greater than ten years		129		15	1,820		228	1,949		243	
Residential mortgage-backed securities		5		_	440		41	445		41	
Commercial mortgage-backed securities		6		1	688		49	694		50	
Other asset-backed securities		7		_	1,140		9	1,147		9	
Total	\$	304	\$	22	\$ 9,598	\$	525	\$ 9,902	\$	547	

## Mortgage Loans

The Company's mortgage loans are collateralized by commercial real estate. During the three months ended March 31, 2025 and 2024, the Company had the following activity in its mortgage loan portfolio:

Three Months Ended

	 Marc	lucu
In millions	2025	2024
New mortgage loans	\$ 33	\$ 59
Mortgage loans fully repaid	30	2
Mortgage loans foreclosed	_	_

The Company assesses mortgage loans on a regular basis for credit impairments, and assigns a credit quality indicator to each loan. The Company's credit quality indicator is internally developed and categorizes each loan in its portfolio on a scale from 1 to 7. These indicators are based upon several factors, including current loan-to-value ratios, current and future property cash flow, property condition, market trends, creditworthiness of the borrower and deal structure.

- Category 1 Represents loans of superior quality.
- Categories 2 to 4 Represent loans where credit risk is minimal to acceptable; however, these loans may display some susceptibility to economic changes.
- Categories 5 and 6 Represent loans where credit risk is not substantial, but these loans warrant management's close attention.
- Category 7 Represents loans where collections are potentially at risk; if necessary, an impairment is recorded.

Based on the Company's assessments at March 31, 2025 and December 31, 2024, the amortized cost basis of the Company's mortgage loans within each credit quality indicator by year of origination was as follows:

			Amortized Co	ost E	Basis by Year (	ot O	rigination		
In millions, except credit quality indicator	2025	2024	2023		2022		2021	Prior	Total
March 31, 2025									
1	\$ _	\$ _	\$ _	\$	_	\$	_	\$ 7	\$ 7
2 to 4	32	314	289		294		201	291	1,421
5 and 6	_	_	_		30		13	27	70
7	_	_	_		_		_	_	_
Total	\$ 32	\$ 314	\$ 289	\$	324	\$	214	\$ 325	\$ 1,498
							_		
December 31, 2024									
1		\$ _	\$ _	\$	_	\$	_	\$ 8	\$ 8
2 to 4		315	292		320		205	320	1,452
5 and 6		_	_		4		13	28	45
7		_	_		_		_	_	_
Total		\$ 315	\$ 292	\$	324	\$	218	\$ 356	\$ 1,505

#### Net Investment Income

Sources of net investment income for the three months ended March 31, 2025 and 2024 were as follows:

	Three Month  March								
In millions	2025	2024							
Debt securities	\$ 323	\$ 244							
Mortgage loans	21	17							
Other investments	209	223							
Gross investment income	553	484							
Investment expenses	(12)	(12)							
Net investment income (excluding net realized losses)	541	472							
Net realized capital losses	(21)	(18)							
Net investment income	\$ 520	\$ 454							

Excluding amounts related to experience-rated products, proceeds from the sale of available-for-sale debt securities and the related gross realized capital gains and losses for the three months ended March 31, 2025 and 2024 were as follows:

	 Three Months March 31	
<u>In millions</u>	2025	2024
Proceeds from sales	\$ 2,185 \$	1,265
Gross realized capital gains	12	8
Gross realized capital losses	39	52

#### 3. Fair Value

The preparation of the Company's unaudited condensed consolidated financial statements in accordance with GAAP requires certain assets and liabilities to be reflected at their fair value and others to be reflected on another basis, such as an adjusted historical cost basis. The Company's assets and liabilities carried at fair value have been classified within one of three levels of a hierarchy established by GAAP. The following are the levels of the hierarchy and a brief description of the type of valuation information ("valuation inputs") that qualifies a financial asset or liability for each level:

- Level 1 Unadjusted quoted prices for identical assets or liabilities in active markets.
- Level 2 Valuation inputs other than Level 1 that are based on observable market data. These include: quoted prices for similar assets in active markets, quoted prices for identical assets in inactive markets, valuation inputs that are observable that are not prices (such as interest rates and credit risks) and valuation inputs that are derived from or corroborated by observable markets.
- Level 3 Developed from unobservable data, reflecting the Company's assumptions.

For a description of the methods and assumptions that are used to estimate the fair value and determine the fair value hierarchy classification of each class of financial instrument, see Note 5 "Fair Value" in the 2024 Form 10-K.

There were no financial liabilities measured at fair value on a recurring basis on the unaudited condensed consolidated balance sheets at March 31, 2025 or December 31, 2024. Financial assets measured at fair value on a recurring basis on the unaudited condensed consolidated balance sheets at March 31, 2025 and December 31, 2024 were as follows:

<u>In nillions</u>	Level 1	Level 2	Level 3	Total
March 31, 2025				
Cash and cash equivalents	\$ 2,763	\$ 7,313	\$ _	\$ 10,076
Debt securities:				
U.S. government securities	2,862	18	_	2,880
States, municipalities and political subdivisions	_	376	_	376
U.S. corporate securities	_	13,104	23	13,127
Foreign securities	_	2,556	_	2,556
Residential mortgage-backed securities	_	794	_	794
Commercial mortgage-backed securities	_	1,728	13	1,741
Other asset-backed securities	_	4,555	_	4,555
Redeemable preferred securities	<u> </u>	15		15
Total debt securities	2,862	23,146	36	 26,044
Equity securities	173	_	128	301
Total	\$ 5,798	\$ 30,459	\$ 164	\$ 36,421
December 31, 2024				
Cash and cash equivalents	\$ 4,948	\$ 3,638	\$ _	\$ 8,586
Debt securities:				
U.S. government securities	2,777	18	_	2,795
States, municipalities and political subdivisions	_	698	_	698
U.S. corporate securities	_	12,687	38	12,725
Foreign securities	_	2,524	_	2,524
Residential mortgage-backed securities	_	740	_	740
Commercial mortgage-backed securities	_	1,673	_	1,673
Other asset-backed securities	_	4,862	_	4,862
Redeemable preferred securities	_	16	_	16
Total debt securities	2,777	23,218	38	 26,033
Equity securities	234	_	126	360
Total	\$ 7,959	\$ 26,856	\$ 164	\$ 34,979

During the three months ended March 31, 2025, there were \$13 million of transfers out of Level 3. During the three months ended March 31, 2024, there were no transfers into or out of Level 3.

The carrying value and estimated fair value classified by level of fair value hierarchy for financial instruments carried on the unaudited condensed consolidated balance sheets at adjusted cost or contract value at March 31, 2025 and December 31, 2024 were as follows:

	(	Carrying	ir Value			
In millions	`	Value	Level 1	Level 2	Level 3	Total
March 31, 2025						
Assets:						
Mortgage loans	\$	1,498	\$ — \$	— \$	1,482 \$	1,482
Equity securities (1)		515	N/A	N/A	N/A	N/A
Liabilities:						
Investment contract liabilities:						
With a fixed maturity		1	_	_	1	1
Without a fixed maturity		307	_	_	268	268
Long-term debt		63,451	59,341	_	_	59,341
December 31, 2024						
Assets:						
Mortgage loans	\$	1,505	\$ — \$	— \$	1,468 \$	1,468
Equity securities (1)		490	N/A	N/A	N/A	N/A
Liabilities:						
Investment contract liabilities:						
With a fixed maturity		1	_	_	1	1
Without a fixed maturity		312	_	_	272	272
Long-term debt		64,151	58,724	_	_	58,724

<sup>(1)</sup> It was not practical to estimate the fair value of these cost-method investments as it represents shares of unlisted companies.

Separate Accounts assets relate to the Company's large case pensions products which represent funds maintained to meet specific objectives of contract holders. Since contract holders bear the investment risk of these assets, a corresponding Separate Accounts liability has been established equal to the assets. These assets and liabilities are carried at fair value. Separate Accounts financial assets as of March 31, 2025 and December 31, 2024 were as follows:

			March	31,	2025			December 31, 2024									
Leve	l 1		Level 2		Level 3		Total		Level 1		Level 2		Level 3		Total		
\$	2	\$	158	\$		\$	160	\$	1	\$	164	\$		\$	165		
	20		375		1		396		186		669		1		856		
	_		1,343				1,343				2,478				2,478		
\$	22	\$	1,876	\$	1	\$	1,899	\$	187	\$	3,311	\$	1	\$	3,499		
	Leve	<u> </u>	\$ 2 \$ 20 \$	Lewel 1         Lewel 2           \$         2         \$ 158           20         375           —         1,343	Lewel 1         Lewel 2           \$         2           \$         158           \$         375           —         1,343	\$ 2 \$ 158 \$ — 20 375 1 — 1,343 —	Level 1         Level 2         Level 3           \$         2         \$ 158         \$ — \$           20         375         1           —         1,343         —	Lewel 1         Lewel 2         Lewel 3         Total           \$         2         \$ 158         \$ —         \$ 160           20         375         1         396           —         1,343         —         1,343	Level 1         Level 2         Level 3         Total           \$         2         \$ 158         \$ —         \$ 160         \$           20         375         1         396           —         1,343         —         1,343	Level 1         Level 2         Level 3         Total         Level 1           \$         2         \$ 158         \$ —         \$ 160         \$ 1           20         375         1         396         186           —         1,343         —         1,343         —	Level 1         Level 2         Level 3         Total         Level 1           \$         2         \$ 158         \$ —         \$ 160         \$ 1         \$           20         375         1         396         186            —         1,343         —         1,343         —	Level 1         Level 2         Level 3         Total         Level 1         Level 2           \$         2         \$ 158         \$ —         \$ 160         \$ 1         \$ 164           20         375         1         396         186         669           —         1,343         —         1,343         —         2,478	Level 1         Level 2         Level 3         Total         Level 1         Level 2           \$         2         \$ 158         \$ —         \$ 160         \$ 1         \$ 164         \$           20         375         1         396         186         669           —         1,343         —         1,343         —         2,478	Level 1         Level 2         Level 3         Total         Level 1         Level 2         Level 3           \$         2         \$ 158         \$ —         \$ 160         \$ 1         \$ 164         \$ —           20         375         1         396         186         669         1           —         1,343         —         1,343         —         2,478         —	Level 1         Level 2         Level 3         Total         Level 1         Level 2         Level 3           \$         2         \$ 158         \$ —         \$ 160         \$ 1         \$ 164         \$ —         \$           20         375         1         396         186         669         1           —         1,343         —         1,343         —         2,478         —		

<sup>(1)</sup> Excludes \$25 million of other receivables and \$188 million of other payables at March 31, 2025 and December 31, 2024, respectively.

#### 4. Health Care Costs Payable

The following table shows the components of the change in health care costs payable during the three months ended March 31, 2025 and 2024:

		Three Months Ended March 31,		
<u>In millions</u>	2	2025 20		
Health care costs payable, beginning of the period	\$	15,064	\$ 12,049	
Less: Reinsurance recoverables		81	5	
Less: Impact of discount rate on long-duration insurance reserves (1)		(1)	(23)	
Health care costs payable, beginning of the period, net		14,984	12,067	
Add: Components of incurred health care costs				
Current year		30,293	28,212	
Prior years		(1,651)	(479)	
Total incurred health care costs (2)		28,642	27,733	
Less: Claims paid				
Current year		19,312	16,263	
Prior years		9,749	9,150	
Total claims paid		29,061	25,413	
Health care costs payable, end of the period, net		14,565	14,387	
Add: Premium deficiency reserve		431	_	
Add: Reinsurance recoverables		114	4	
Add: Impact of discount rate on long-duration insurance reserves (1)		2	(23)	
Health care costs payable, end of the period	\$	15,112	\$ 14,368	

(1) Reflects the difference between the current discount rate and the locked-in discount rate on long-duration insurance reserves which is recorded within accumulated other comprehensive income (loss) on the unaudited condensed consolidated balance sheets.

The Company's estimates of prior years' health care costs payable decreased by \$1.7 billion and \$479 million, respectively, in the three months ended March 31, 2025 and 2024, because claims were settled for amounts less than originally estimated (i.e., the amount of claims incurred was lower than originally estimated), primarily due to lower health care cost trends as well as the actual claim submission time being faster than originally assumed (i.e., the Company's completion factors were higher than originally assumed) in estimating health care costs payable at the end of the prior year.

At March 31, 2025, the Company's liabilities for the ultimate cost of (i) services rendered to the Company's Insured members but not yet reported to the Company and (ii) claims which have been reported to the Company but not yet paid (collectively, "IBNR") plus expected development on reported claims totaled approximately \$10.7 billion. The majority of the Company's liabilities for IBNR plus expected development on reported claims at March 31, 2025 related to the current year.

<sup>(2)</sup> Total incurred health care costs for the three months ended March 31, 2025 and 2024 in the table above exclude \$16 million and \$23 million, respectively, of health care costs recorded in the Health Care Benefits segment that are included in other insurance liabilities on the unaudited condensed consolidated balance sheets and \$46 million and \$47 million, respectively, of health care costs recorded in the Corporate/Other segment that are included in other insurance liabilities on the unaudited condensed consolidated balance sheets. Total incurred health care costs for the three months ended March 31, 2025 also exclude \$431 million for a premium deficiency reserve for the 2025 coverage year related to the Company's individual exchange product line.

# 5. Other Insurance Liabilities and Separate Accounts

## **Future Policy Benefits**

The following tables show the components of the change in the liability for future policy benefits, which is included in other insurance liabilities and other long-term insurance liabilities on the unaudited condensed consolidated balance sheets, during the three months ended March 31, 2025 and 2024:

	Three Months End March 31, 2025				
In millions	Larg Pe	ge Case nsions	Loi	ng-Term Care	
Present value of expected net premiums (1)					
Liability for future policy benefits, beginning of the period - current discount rate			\$	275	
Beginning liability for future policy benefits at original (locked-in) discount rate			\$	280	
Effect of changes in cash flow assumptions				_	
Effect of actual variances from expected experience				1	
Adjusted beginning liability for future policy benefits - original (locked-in) discount rate				281	
Interest accrual (using locked-in discount rate)				3	
Net premiums (actual)				(10)	
Ending liability for future policy benefits at original (locked-in) discount rate				274	
Effect of changes in discount rate assumptions				(2)	
Liability for future policy benefits, end of the period - current discount rate			\$	272	
Present value of expected future policy benefits					
Liability for future policy benefits, beginning of the period - current discount rate	\$	1,917	\$	1,552	
Beginning liability for future policy benefits at original (locked-in) discount rate	\$	2,090	\$	1,647	
Effect of changes in cash flow assumptions		_			
Effect of actual variances from expected experience		(4)		(2)	
Adjusted beginning liability for future policy benefits - original (locked-in) discount rate		2,086		1,645	
Issuances		9		_	
Interest accrual (using locked-in discount rate)		21		20	
Benefit payments (actual)		(61)		(19)	
Ending liability for future policy benefits at original (locked-in) discount rate		2,055		1,646	
Effect of changes in discount rate assumptions		(151)		(77)	
Liability for future policy benefits, end of the period - current discount rate	\$	1,904	\$	1,569	
Net liability for future policy benefits	\$	1,904	\$	1,297	
Less: Reinsurance recoverable				_	
Net liability for future policy benefits, net of reinsurance recoverable	\$	1,904	\$	1,297	

<sup>(1)</sup> The present value of expected net premiums is equivalent to the present value of expected gross premiums for the long-term care insurance contracts as net premiums are set equal to gross premiums.

Three Months Ended March 31, 2024

	1,		· <b>-</b> ·
In millions	Large Cas Pensions		Long-Term Care
Present value of expected net premiums (1)			
Liability for future policy benefits, beginning of the period - current discount rate		\$	293
Beginning liability for future policy benefits at original (locked-in) discount rate		\$	288
Effect of changes in cash flow assumptions			_
Effect of actual variances from expected experience			5
Adjusted beginning liability for future policy benefits - original (locked-in) discount rate			293
Interest accrual (using locked-in discount rate)			4
Net premiums (actual)			(10)
Ending liability for future policy benefits at original (locked-in) discount rate			287
Effect of changes in discount rate assumptions			(2)
Liability for future policy benefits, end of the period - current discount rate		\$	285
		_	
Present value of expected future policy benefits			
Liability for future policy benefits, beginning of the period - current discount rate	\$ 2	2,139 \$	1,640
Beginning liability for future policy benefits at original (locked-in) discount rate	\$ 2	2,251 \$	1,632
Effect of changes in cash flow assumptions		_	_
Effect of actual variances from expected experience		(8)	
Adjusted beginning liability for future policy benefits - original (locked-in) discount rate	2	2,243	1,632
Issuances		20	_
Interest accrual (using locked-in discount rate)		24	21
Benefit payments (actual)		(63)	(18)
Ending liability for future policy benefits at original (locked-in) discount rate	2	2,224	1,635
Effect of changes in discount rate assumptions	<u></u>	(151)	(41)
Liability for future policy benefits, end of the period - current discount rate	\$ 2	2,073 \$	1,594
Net liability for future policy benefits	\$ 2	2,073 \$	1,309
Less: Reinsurance recoverable	φ 2	.,075 \$	1,509
	\$ 2	2,073 \$	1,309
Net liability for future policy benefits, net of reinsurance recoverable	Ф 4	-,U/J D	1,309

<sup>(1)</sup> The present value of expected net premiums is equivalent to the present value of expected gross premiums for the long-term care insurance contracts as net premiums are set equal to gross premiums.

The Company did not have any material differences between the actual experience and expected experience for the significant assumptions used in the computation of the liability for future policy benefits.

The amount of undiscounted expected gross premiums and expected future benefit payments for long-duration insurance liabilities as of March 31, 2025 and 2024 were as follows:

<u>In millions</u>	March 31, 2025	 March 31, 2024		
Large case pensions				
Expected future benefit payments	\$ 2,973	\$ 3,213		
Expected gross premiums	_	_		
Long-term care				
Expected future benefit payments	\$ 3,170	\$ 3,215		
Expected gross premiums	390	411		

The weighted-average interest rate used in the measurement of the long-duration insurance liabilities as of March 31, 2025 and 2024 were as follows:

	March 31, 2025	March 31, 2024
Large case pensions		
Interest accretion rate	4.20%	4.20%
Current discount rate	5.31%	5.22%
Long-term care		
Interest accretion rate	5.11%	5.11%
Current discount rate	5.60%	5.36%

The weighted-average durations (in years) of the long-duration insurance liabilities as of March 31, 2025 and 2024 were as follows:

	March 31, 2025	March 31, 2024
Large case pensions	7.3	7.3
Long-term care	11.6	12.0

## Separate Accounts

The following table shows the fair value of assets, by major investment category, supporting Separate Accounts as of March 31, 2025 and December 31, 2024:

<u>In millions</u>	M	March 31, 2025		nber 31, 024
Cash and cash equivalents	\$	160	\$	165
Debt securities:				
U.S. government securities		26		186
States, municipalities and political subdivisions		12		14
U.S. corporate securities		293		524
Foreign securities		48		51
Residential mortgage-backed securities		9		71
Commercial mortgage-backed securities		3		3
Other asset-backed securities		5		7
Total debt securities	<u> </u>	396		856
Common/collective trusts		1,343		2,478
Total (1)	\$	1,899	\$	3,499

<sup>(1)</sup> Excludes \$25 million of other receivables and \$188 million of other payables at March 31, 2025 and December 31, 2024, respectively.

The following table shows the components of the change in Separate Accounts liabilities during the three months ended March 31, 2025 and 2024:

	March 31,			nded
<u>In millions</u>		2025		2024
Separate Accounts liability, beginning of the period	\$	3,311	\$	3,250
Premiums and deposits		236		201
Surrenders and withdrawals		(1,309)		(93)
Benefit payments		(243)		(223)
Investment earnings		(61)		128
Net transfers from general account		3		2
Other		(13)		6
Separate Accounts liability, end of the period	\$	1,924	\$	3,271
			-	
Cash surrender value, end of the period	\$	844	\$	2,201

The Company did not recognize any gains or losses on assets transferred to Separate Accounts during the three months ended March 31, 2025 and 2024.

#### 6. Shareholders' Equity

#### Share Repurchases

The following share repurchase programs have been authorized by CVS Health Corporation's Board of Directors (the "Board"):

In billions Authorization Date	 Authorized	Remaining as of March 31, 2025
November 17, 2022 ("2022 Repurchase Program")	\$ 10.0	\$ 10.0
December 9, 2021 ("2021 Repurchase Program")	10.0	1.5

Each of the share Repurchase Programs was effective immediately and permit the Company to effect repurchases from time to time through a combination of open market repurchases, privately negotiated transactions, accelerated share repurchase ("ASR") transactions, and/or other derivative transactions. Both the 2022 and 2021 Repurchase Programs can be modified or terminated by the Board at any time.

During the three months ended March 31, 2025, the Company did not repurchase any shares of its common stock. During the three months ended March 31, 2024, the Company repurchased an aggregate of 39.7 million shares of common stock for approximately \$3.0 billion pursuant to the 2021 Repurchase Program. This activity includes the share repurchases under the ASR transaction described below.

Pursuant to the authorization under the 2021 Repurchase Program, the Company entered into a \$3.0 billion fixed dollar ASR with Morgan Stanley & Co. LLC. Upon payment of the \$3.0 billion purchase price on January 4, 2024, the Company received a number of shares of CVS Health Corporation's common stock equal to 85% of the \$3.0 billion notional amount of the ASR or approximately 31.4 million shares, which were placed into treasury stock in January 2024. The ASR was accounted for as an initial treasury stock transaction for \$2.6 billion and a forward contract for \$0.4 billion. The forward contract was classified as an equity instrument and was recorded within capital surplus. In March 2024, the Company received approximately 8.3 million shares of CVS Health Corporation's common stock, representing the remaining 15% of the \$3.0 billion notional amount of the ASR, thereby concluding the ASR. These shares were placed into treasury and the forward contract was reclassified from capital surplus to treasury stock in March 2024.

At the time they were received, the initial and final receipt of shares resulted in an immediate reduction of the outstanding shares used to calculate the weighted average common shares outstanding for basic and diluted earnings per share.

#### Dividends

The quarterly cash dividend declared by the Board was \$0.665 per share in both the three months ended March 31, 2025 and 2024. CVS Health Corporation has paid cash dividends every quarter since becoming a public company. Future dividend payments will depend on the Company's earnings, capital requirements, financial condition and other factors considered relevant by the Board.

#### 7. Other Comprehensive Income (Loss)

Shareholders' equity included the following activity in accumulated other comprehensive income (loss) for the three months ended March 31, 2025 and 2024:

		Three Months March 31		
<u>In millions</u>	2025		2024	
Net unrealized investment losses:				
Beginning of period balance	\$	(399) \$	(429)	
Other comprehensive income (loss) before reclassifications (\$188 and \$(162) pretax)		187	(156)	
Amounts reclassified from accumulated other comprehensive loss (\$32 and \$54 pretax) (1)		29	48	
Other comprehensive income (loss)		216	(108)	
End of period balance		(183)	(537)	
Change in discount rate on long-duration insurance reserves:				
Beginning of period balance		265	152	
Other comprehensive income (loss) before reclassifications (\$(41) and \$88 pretax)		(33)	68	
Other comprehensive income (loss)		(33)	68	
End of period balance		232	220	
End of period balance		232	220	
Foreign currency translation adjustments:				
Beginning of period balance		(4)	_	
Other comprehensive income				
End of period balance		(4)	_	
Net cash flow hedges:				
Beginning of period balance		229	244	
Amounts reclassified from accumulated other comprehensive income (\$(6) and \$(6) pretax) (2)		(4)	(4)	
Other comprehensive loss		(4)	(4)	
End of period balance		225	240	
Donaica and other rectivement benefits.				
Pension and other postretirement benefits: Beginning of period balance		(211)	(264)	
Other comprehensive income		(211)	(264)	
-		(211)	(264)	
End of period balance		(211)	(264)	
Total beginning of period accumulated other comprehensive loss		(120)	(297)	
Total other comprehensive income (loss)		179	(44)	
Total end of period accumulated other comprehensive income (loss)	\$	59 \$	(341)	

Amounts reclassified from accumulated other comprehensive loss for specifically identified debt securities are included in net investment income in the unaudited condensed consolidated

Amounts reclassified from accumulated other comprehensive income for specifically identified cash flow hedges are included in interest expense in the unaudited condensed consolidated statements of operations. The Company expects to reclassify approximately \$16 million, net of tax, in net gains associated with its cash flow hedges into net income within the next 12

## 8. Earnings Per Share

Earnings per share is computed using the treasury stock method. Stock options and stock appreciation rights to purchase 10 million and 6 million shares of common stock were outstanding, but were excluded from the calculation of diluted earnings per share for the three months ended March 31, 2025 and 2024, respectively, because their exercise prices were greater than the average market price of the common shares and, therefore, the effect would be antidilutive.

The following is a reconciliation of basic and diluted earnings per share for the three months ended March 31, 2025 and 2024:

	Three Months Ended March 31,				
In millions, except per share amounts	 2025 20				
Numerator for earnings per share calculation:					
Net income attributable to CVS Health	\$ 1,779 \$	1,113			
Denominator for earnings per share calculation:					
Weighted average shares, basic	1,261	1,260			
Restricted stock units and performance stock units	2	5			
Stock options and stock appreciation rights	1	2			
Weighted average shares, diluted	1,264	1,267			
Earnings per share:					
Basic	\$ 1.41 \$	0.88			
Diluted	\$ 1.41 \$	0.88			

#### 9. Commitments and Contingencies

#### Lease Guarantees

Between 1995 and 1997, the Company sold or spun off a number of subsidiaries, including Linens 'n Things and Marshalls. In many cases, when a former subsidiary leased a store, the Company provided a guarantee of the former subsidiary's lease obligations for the initial lease term and any extension thereof pursuant to a renewal option provided for in the lease prior to the time of the disposition. When the subsidiaries were disposed of and accounted for as discontinued operations, the Company's guarantees remained in place, although each initial purchaser agreed to indemnify the Company for any lease obligations the Company was required to satisfy. If any of the purchasers or any of the former subsidiaries fail to make the required payments under a store lease, the Company could be required to satisfy those obligations. As of March 31, 2025, the Company guaranteed 60 such store leases (excluding the lease guarantees related to Linens 'n Things, which have been recorded as a liability on the unaudited condensed consolidated balance sheets), with the maximum remaining lease term extending through 2035.

#### Guaranty Fund Assessments, Market Stabilization and Other Non-Voluntary Risk Sharing Pools

Under guaranty fund laws existing in all states, insurers doing business in those states can be assessed (in most states up to prescribed limits) for certain obligations of insolvent insurance companies to policyholders and claimants. The life and health insurance guaranty associations in which the Company participates that operate under these laws respond to insolvencies of long-termcare insurers and life insurers as well as health insurers. The Company's assessments generally are based on a formula relating to the Company's health care premiums in the state compared to the premiums of other insurers. Certain states allow assessments to be recovered over time as offsets to premium taxes. Some states have similar laws relating to health maintenance organizations ("HMOs") and/or other payors such as not-for-profit consumer-governed health plans established under the Patient Protection and Affordable Care Act and the Health Care and Education Reconciliation Act of

In 2009, the Pennsylvania Insurance Commissioner placed long-term care insurer Penn Treaty Network America Insurance Company and one of its subsidiaries (collectively, "Penn Treaty") in rehabilitation, an intermediate action before insolvency, and subsequently petitioned a state court to convert the rehabilitation into a liquidation. Penn Treaty was placed in liquidation in March 2017. The Company has recorded a liability for its estimated share of future assessments by applicable life and health insurance guaranty associations. It is reasonably possible that in the future the Company may record a liability and expense relating to other insolvencies which could have a material adverse effect on the Company's operating results, financial

condition and cash flows. While historically the Company has ultimately recovered more than half of guaranty fund assessments through statutorily permitted premium tax offsets, significant increases in assessments could lead to legislative and/or regulatory actions that limit future offsets.

HMOs in certain states in which the Company does business are subject to assessments, including market stabilization and other risk-sharing pools, for which the Company is assessed charges based on incurred claims, demographic membership mix and other factors. The Company establishes liabilities for these assessments based on applicable laws and regulations. In certain states, the ultimate assessments the Company pays are dependent upon the Company's experience relative to other entities subject to the assessment, and the ultimate liability is not known at the financial statement date. While the ultimate amount of the assessment is dependent upon the experience of all pool participants, the Company believes it has adequate reserves to cover such assessments.

#### Litigation and Regulatory Proceedings

The Company has been involved or is currently involved in numerous legal proceedings, including litigation, arbitration, government investigations, audits, reviews and claims. These include routine, regular and special investigations, audits and reviews by CMS, state insurance and health and welfare departments, the U.S. Department of Justice (the "DOJ"), state Attorneys General, the U.S. Drug Enforcement Administration (the "DEA"), the U.S. Federal Trade Commission (the "FTC") and other governmental authorities.

Legal proceedings, in general, and securities, class action and multi-district litigation, in particular, and governmental special investigations, audits and reviews can be expensive and disruptive. Some of the litigation matters may purport or be determined to be class actions and/or involve parties seeking large and/or indeterminate amounts, including punitive or exemplary damages, and may remain unresolved for several years. The Company also may be named from time to time in *qui tam* actions initiated by private third parties that could also be separately pursued by a governmental body. The results of legal proceedings, including government investigations, are often uncertain and difficult to predict, and the costs incurred in these matters can be substantial, regardless of the outcome.

The Company records accruals for outstanding legal matters when it believes it is probable that a loss will be incurred and the amount can be reasonably estimated. The Company evaluates, on a quarterly basis, developments in legal matters that could affect the amount of any accrual and developments that would make a loss contingency both probable and reasonably estimable. If a loss contingency is not both probable and reasonably estimable, the Company does not establish an accrued liability. Other than the controlled substances litigation accruals described below, none of the Company's accruals for outstanding legal matters are material individually or in the aggregate to the Company's unaudited condensed consolidated balance sheets.

Except as otherwise noted, the Company cannot predict with certainty the timing or outcome of the legal matters described below, and the Company is unable to reasonably estimate a possible loss or range of possible loss in excess of amounts already accrued for these matters. The Company believes that its defenses and assertions in pending legal proceedings have merit and does not believe that any of these pending matters, after consideration of applicable reserves and rights to indemnification, will have a material adverse effect on the Company's financial position. Substantial unanticipated verdicts, fines and rulings, however, do sometimes occur, which could result in judgments against the Company, entry into settlements or a revision to its expectations regarding the outcome of certain matters, and such developments could have a material adverse effect on its results of operations. In addition, as a result of governmental investigations or proceedings, the Company may be subject to damages, civil or criminal fines or penalties, or other sanctions including possible suspension or loss of licensure and/or exclusion from participating in government programs. The outcome of such governmental investigations of proceedings could be material to the Company.

## Usual and Customary Pricing Litigation

The Company is named as a defendant in a number of lawsuits that allege that the Company's retail pharmacies overcharged for prescription drugs by not submitting the correct usual and customary price during the claims adjudication process. These actions are brought by a number of different types of plaintiffs, including plan members, private payors and government payors, and are based on different legal theories. Some of these cases are brought as putative class actions, and in some instances, classes have been certified. The Company is defending itself against these claims.

## PBM Litigation and Investigations

The Company is named as a defendant in a number of lawsuits and is subject to a number of investigations concerning its PBM

#### practices.

The Company is facing multiple lawsuits, including by the FTC, state Attorneys General, governmental subdivisions, private parties and several putative class actions, regarding drug pricing and its rebate arrangements with drug manufacturers. These complaints, brought by a number of different types of plaintiffs under a variety of legal theories, generally allege that rebate agreements between the drug manufacturers and PBMs caused inflated prices for certain drug products. The majority of these cases have now been transferred into a multi-district litigation in the U.S. District Court for the District of New Jersey. The Company is defending itself against these claims. The Company has also received subpoenas, civil investigative demands ("CIDs"), and other requests for documents and information from, and is being investigated by, the DOJ, the U.S. Department of Health and Human Services ("HHS"), the FTC and Attorneys General of several states and the District of Columbia regarding its PBM practices, including pharmacy contracting practices and reimbursement, pricing and rebates. While the FTC has released a number of interim staff reports related to its studies of PBM practices under Section 6(b) of the FTC Act, which allows the FTC to conduct studies, among other activities, it has not yet released a final report. The Company has been providing documents and information in response to these subpoenas, CIDs and requests for information. In September 2024, the FTC filed an administrative complaint against the three largest PBMs (the "PBM Group") and their affiliated group purchasing organizations, including subsidiaries of the Company. The complaint alleged that the PBM Group and their affiliated group purchasing organizations engaged in anti-competitive and unfair practices that "artificially" increased insulin costs. The Company is aggressively defending itself against the complaint. In November 2024, the PBM Group filed a complaint in the U.S. District Court for the Eastem District of Missouri challenging th

United States ex rel. Behnke v. CVS Caremark Corporation, et al. (U.S. District Court for the Eastern District of Pennsylvania). In April 2018, the Court unsealed a complaint filed in February 2014. The government has declined to intervene in this case. The relator alleges that the Company submitted, or caused to be submitted, to Part D of the Medicare program Prescription Drug Event data and/or Direct and Indirect Remuneration reports that misrepresented true prices paid by the Company's PBM to pharmacies for drugs dispensed to Part D beneficiaries with prescription benefits administered by the Company's PBM. The Company is defending itself against these claims.

#### Controlled Substances Litigation, Audits and Subpoenas

Forty-five states, the District of Columbia, and all eligible United States territories are participating in a settlement resolving substantially all opioid claims against Company entities by participating states and political subdivisions but not private plaintiffs. A high percentage of eligible subdivisions within the participating states also have elected to join the settlement. The settlement agreement is available at nationalopioidsettlement.com. The Company has separately entered into settlement agreements with four states – Florida, West Virginia, New Mexico and Nevada – and a high percentage of eligible subdivisions within those states also have elected to participate.

The final settlement agreement contains certain contingencies related to payment obligations. Because these contingencies are inherently unpredictable, the assessment requires judgments about future events. The amount of ultimate loss may differ from the amount accrued by the Company.

The State of Maryland has elected not to participate, and thus subdivisions within the State of Maryland may not participate, in the settlement. The State of Maryland has issued a civil subpoena for information from the Company, and litigation is pending with certain subdivisions within the State of Maryland as well as other non-participating subdivisions in other geographies, including the City of Philadelphia, and private parties such as hospitals and third-party payors. The Company is defending itself against the claims made in these cases.

In November 2021, the Company was among the chain pharmacies found liable by a jury in a trial in federal court in Ohio; in August 2022, the court issued a judgment jointly against the three defendants in the amount of \$651 million to be paid over 15 years and also ordered certain injunctive relief. In December 2024, following an appeal by the Company, the Supreme Court of Ohio ruled that Ohio law precluded the claim on which the verdict and judgment were based.

Because of the many uncertainties associated with any settlement arrangement or other resolution of opioid-related litigation matters, and because the Company continues to actively defend ongoing litigation for which it believes it has defenses and assertions that have merit, the Company is not able to reasonably estimate the range of ultimate possible loss for all opioid-related litigation matters at this time. The outcome of these legal matters could have a material effect on the Company's business, financial condition, operating results and/or cash flows.

In December 2024, the DOJ intervened in a previously sealed qui tam action and filed an amended complaint in the U.S. District Court for the District of Rhode Island, alleging, among other claims, violations of the federal Controlled Substances Act and the federal False Claims Act based on the filling of opioid and other controlled substance prescriptions at CVS Pharmacy locations nationwide. The Company is defending itself against the claims made in this case. Separately, the Company was served in December 2024 with a subpoena issued by the U.S. Attorney's Office for the Western District of Virginia, seeking records related to, among other things, commercial arrangements between the Company's PBM and opioid manufacturers.

## Prescription Processing Litigation and Investigations

The Company is named as a defendant in a number of lawsuits and is subject to a number of investigations concerning its prescription processing practices, including related to billing government payors for prescriptions, and the following:

U.S. ex rel. Bassan et al. v. Omnicare, Inc. and CVS Health Corp. (U.S. District Court for the Southern District of New York). In December 2019, the U.S. Attorney's Office for the Southern District of New York filed a complaint-in-intervention in this previously sealed qui tam case. The complaint alleges that for certain non-skilled nursing facilities, Omnicare improperly filled prescriptions where a valid prescription did not exist and that these dispensing events violated the federal False Claims Act. In April 2025, the jury found both Omnicare and CVS Health liable. The jury awarded approximately \$136 million due to Omnicare's conduct. This amount is automatically required to be tripled by statute to approximately \$407 million. The jury found no damages attributable to CVS Health. The Court, who is responsible for determining the amount of penalties under the False Claims Act, has asked for additional briefing on the issue. Judgment will not be final until the court determines penalties. The Company plans to appeal the verdict once the judgment is final.

U.S. ex rel. Gill et al. v. CVS Health Corp. et al. (U.S. District Court for the Northern District of Illinois). In July 2022, the Delaware Attorney General's Office moved for partial intervention as to allegations under the Delaware false claims act related to not escheating alleged overpayments in this previously sealed qui tam case. The federal government and the remaining states declined to intervene on other additional theories in the relator's complaint, except that the federal government filed a notice of intervention for the limited purpose of defending the constitutionality of the qui tam provisions of the False Claims Act. The Company is defending itself against all of the claims.

#### Provider Proceedings

The Company is named as a defendant in purported class actions and individual lawsuits arising out of its practices related to the payment of claims for services rendered to its members by providers with whom the Company has a contract and with whom the Company does not have a contract ("out-of-network providers"). Among other things, these lawsuits allege that the Company paid too little to its health plan members and/or providers for out-of-network services (including COVID-19 testing) and/or otherwise allege that the Company failed to timely or appropriately pay or administer claims and benefits (including the Company's post payment audit and collection practices). Other major health insurers are the subject of similar litigation or have settled similar litigation.

The Company also has received subpoenas and/or requests for documents and other information from, and been investigated by, state Attorneys General and other state and/or federal regulators, legislators and agencies relating to claims payments, and the Company is involved in other litigation regarding its out-of-network benefit payment and administration practices. It is reasonably possible that others could initiate additional litigation or additional regulatory action against the Company with respect to its out-of-network benefit payment and/or administration practices.

### CMS Actions

CMS regularly audits the Company's performance to determine its compliance with CMS's regulations and its contracts with CMS and to assess the quality of services it provides to Medicare beneficiaries. CMS uses various payment mechanisms to allocate and adjust premium payments to the Company's and other companies' Medicare plans by considering the applicable health status of Medicare members as supported by information prepared, maintained and provided by providers. The Company collects claim and encounter data from providers and generally relies on providers to appropriately code their submissions to the Company and document their medical records, including the diagnosis data submitted to the Company with claims. CMS pays increased premiums to Medicare Advantage plans and Medicare PDP plans for members who have certain medical conditions identified with specific diagnosis codes. Federal regulators review and audit the providers' medical records to determine whether those records support the related diagnosis codes that determine the members' health status and the resulting risk-adjusted premium payments to the Company. In that regard, CMS has instituted risk adjustment data validation ("RADV") audits of various Medicare Advantage plans, including certain of the Company's plans, to validate coding practices and

supporting medical record documentation maintained by providers and the resulting risk-adjusted premium payments to the plans. CMS may require the Company to refund premium payments if the Company's risk-adjusted premiums are not properly supported by medical record data. The Office of the Inspector General of the U.S. Department of Health and Human Services (the "OIG") also is auditing the Company's risk adjustment-related data and that of other companies. The Company expects CMS and the OIG to continue these types of audits.

On January 30, 2023, CMS released the final RADV rule ("RADV Audit Rule"), announcing it may use extrapolation for payment years 2018 forward, for both RADV audits and OIG contract level audits, and eliminated the application of an adjustment for the error rate in fee-for-service Medicare ("FFS Adjuster") that was considered in prior proposed rules. Under the revised extrapolation methodology, CMS may extrapolate an error rate from the audit sample across the audited contract without any FFS Adjuster. In the RADV Audit Rule, CMS indicated that it will use more than one audit methodology going forward and indicated CMS will audit contracts it believes are at the highest risk for overpayments based on its statistical modeling, citing a 2016 Governmental Accountability Office report that recommended selection of contract-level RADV audits with a focus on contracts likely to have high rates of improper payment, the highest coding intensity scores, and contracts with high levels of unsupported diagnoses from prior RADV audits.

The Company is currently unable to predict which of its Medicare Advantage contracts will be selected for audit, the amounts of any retroactive refunds for years prior to 2018 or prospective adjustments to Medicare Advantage premium payments made to the Company, the effect of any such refunds or adjustments on the actuarial soundness of the Company's Medicare Advantage bids, or whether any RADV audit findings would require the Company to change its method of estimating future premium revenue in future bid submissions to CMS or compromise premium assumptions made in the Company's bids for prior contract years, the current contract year or future contract years. CMS and OIGhave begun audits of the Company's plans that are subject to extrapolation under the RADV Audit Rule. Any premium or fee refunds or adjustments resulting from regulatory audits, whether as a result of RADV, Public Exchange-related or other audits by CMS, the OIG or otherwise, including audits of the Company's minimum loss ratio rebates, methodology and/or reports, could be material and could adversely affect the Company's operating results, cash flows and/or financial condition.

The RADV Audit Rule does not apply to the CMS Part C Improper Payment Measures audits nor the HHS RADV programs.

#### Medicare and Medicaid Litigation and Investigations

The Company has received CIDs from the Civil Division of the DOJ in connection with investigations of the Company's identification and/or submission of diagnosis codes related to risk adjustment payments, including patient chart review processes, under Parts C and D of the Medicare program. The Company is cooperating with the government and providing documents and information in response to these CIDs.

In May 2017, the Company received a CID from the U.S. Attorney's Office for the Southern District of New York requesting documents and information concerning possible false claims submitted to Medicare in connection with reimbursements for prescription drugs under the Medicare Part D program. The Company has been cooperating with the government and providing documents and information in response to this CID.

Since January 2022, the U.S. Attorney's Office for the District of Massachusetts has issued subpoenas to Aetna Life Insurance Company seeking, among other things, information in connection with its relationship and compensation arrangements with certain brokers, and the Company may receive similar inquiries in the future. The Company is cooperating with the investigation.

#### Stockholder Matters

Beginning in February 2019, multiple class action complaints, as well as a derivative complaint, were filed by putative plaintiffs against the Company and certain current and former officers and directors. The plaintiffs in these cases assert a variety of causes of action under federal securities laws that are premised on allegations that the defendants made certain omissions and misrepresentations relating to the performance of the Company's LTC business unit. Since filing, several of the cases have been consolidated, and three have resolved. In February 2025, the District of Rhode Island granted the Company's motion to dismiss In re CVS Health Corp. Securities Act Litigation (formerly known as Waterford) and in March 2025 plaintiffs filed a notice of appeal of that decision to the First Circuit. A derivative case in the District of Rhode Island, Lovoi v. Aguirre, had been stayed pending the outcome of the Waterford case, and will remain stayed pending the resolution of the appeal. The Company and its current and former officers and directors are defending themselves against remaining claims.

Beginning in December 2021, the Company has received several demands for inspection of books and records pursuant to Delaware General Corporation Law Section 220 ("Section 220 demands"), as well as a derivative complaint (*Vladimir Gusinsky Revocable Trust v. Lynch, et al.*) that was filed in January 2023, which the defendants moved to dismiss. The Section 220 demands and the complaint purport to be related to potential breaches of fiduciary duties by the Board in relation to certain matters concerning opioids. Following the Company's response to the first three Section 220 demands, two of the three stockholders sent demand letters to the Board containing allegations substantially similar to those made in the earlier Section 220 demands and the derivative matter, and requested that it take certain actions, including consideration of its governance and policies with respect to controlled substances. In July 2024, the court granted the defendants' motion to dismiss the *Gusinsky* case. In September 2024, the Board received a third demand letter containing similar allegations and requesting the Board take action. The Board has formed a demand review committee to evaluate the demands. In March 2025, the Company received another Section 220 demand requesting materials similar to the prior demands, which the Company is evaluating.

Beginning in July 2024, two purported class action complaints, as well as multiple derivative complaints, were filed by putative plaintiffs against the Company and certain current and former officers and directors. The plaintiffs in these cases assert a variety of causes of action under federal securities laws and state law that are premised on allegations that the defendants made certain omissions and misrepresentations relating to the profitability of the Health Care Benefits segment. Two purported class actions were filed and have been consolidated in U.S. District Court for the Southern District of New York. In March 2025, plaintiffs filed an amended consolidated class action complaint captioned as *Louisiana Sheriffs' Pension and Relief Fund, et al. v. CVS Health Corp., et al.* Two derivative cases were also filed in the Southern District of New York and have been consolidated as *In re CVS Health Corporation Derivative Litigation*. Two derivative cases filed in the District of Rhode Island have been consolidated as *In re CVS Health Corporation Stockholder Derivative Litigation*. The consolidated derivative actions have been stayed pending the outcome of any motion to dismiss in the consolidated *Louisiana Sheriffs'* securities class action. Three additional derivative cases were filed in Rhode Island Superior Court: two have been consolidated as *In re CVS Health Corporation Stockholder Derivative Litigation* and the third is *Davidow v. Lynch, et al.*, and these cases have also been stayed on similar terms as the other actions, The Company and the individual defendants are defending themselves against these claims. In January 2025, the Board received a stockholder demand containing allegations substantially similar to those made in the class action and derivative matters, and requesting that it take certain actions, including investigating whether any Board members or officers breached their fiduciary duties related to those allegations, and bringing litigation to recover the Company's damages if any su

## Other Legal and Regulatory Proceedings

The Company is also a party to other legal proceedings and is subject to government investigations, inquiries and audits, and has received and is cooperating with the government in response to CIDs, subpoenas, or similar process from various governmental agencies requesting information. These other legal proceedings and government actions include claims of or relating to bad faith, medical or professional malpractice, breach of fiduciary duty, claims processing and billing, dispensing of medications, the use of medical testing devices in the in-home evaluation setting, non-compliance with state and federal regulatory regimes, marketing misconduct, denial of or failure to timely or appropriately pay or administer claims and benefits, provider network structure (including the use of performance-based networks and termination of provider contracts), rescission of insurance coverage, improper disclosure or use of personal information, anticompetitive practices, the Company's participation in the 340B program, general contractual matters, product liability, intellectual property litigation, discrimination and employment litigation. Some of these other legal proceedings are or are purported to be class actions or derivative claims. The Company is defending itself against the claims brought in these matters.

Awards to the Company and others of certain government contracts, particularly Medicaid contracts and other contracts with government customers in the Company's Health Care Benefits segment, frequently are subject to protests by unsuccessful bidders. These protests may result in awards to the Company being reversed, delayed, or modified. The loss or delay in implementation of any government contract could adversely affect the Company's operating results. The Company will continue to defend contract awards it receives.

There also continues to be a heightened level of review and/or audit by regulatory authorities and legislators of, and increased litigation regarding, the Company's and the rest of the health care and related benefits industry's business and reporting practices, including premium rate increases, utilization management, development and application of medical policies, complaint, grievance and appeal processing, information privacy, provider network structure (including provider network adequacy, the use of performance-based networks and termination of provider contracts), provider directory accuracy, calculation of minimum medical loss ratios and/or payment of related rebates, delegated arrangements, rescission of insurance coverage, limited benefit health products, student health products, PBM practices (including manufacturers' rebates, pricing, the

use of narrow networks and the placement of drugs in formulary tiers), sales practices, customer service practices, vendor oversight, and claim payment practices (including payments to out-of-network providers).

As a leading national health solutions company, the Company regularly is the subject of government actions of the types described above. These government actions may prevent or delay the Company from implementing planned premium rate increases and may result, and have resulted, in restrictions on the Company's businesses, changes to or clarifications of the Company's business practices, retroactive adjustments to premiums, refunds or other payments to members, beneficiaries, states or the federal government, withholding of premium payments to the Company by government agencies, assessments of damages, civil or criminal fines or penalties, or other sanctions, including the possible suspension or loss of licensure and/or suspension or exclusion from participation in government programs.

The Company can give no assurance that its businesses, financial condition, operating results and/or cash flows will not be materially adversely affected, or that the Company will not be required to materially change its business practices, based on: (i) future enactment of new health care or other laws or regulations; (ii) the interpretation or application of existing laws or regulations as they may relate to one or more of the Company's businesses, one or more of the industries in which the Company competes and/or the health care industry generally; (iii) pending or future federal or state government investigations of one or more of the Company's businesses, one or more of the industries in which the Company competes and/or the health care industry generally; (iv) pending or future government audits, investigations or enforcement actions against the Company; (v) adverse developments in any pending qui tam lawsuit against the Company, whether sealed or unsealed, or in any future qui tam lawsuit that may be filed against the Company; or (vi) adverse developments in pending or future legal proceedings against the Company or affecting one or more of the industries in which the Company competes and/or the health care industry generally.

## 10. Segment Reporting

The Company has four reportable segments: Health Care Benefits, Health Services, Pharmacy & Consumer Wellness and Corporate/Other. The Company's segments maintain separate financial information, and the CODM, the Company's Chief Executive Officer, evaluates the segments' operating results on a regular basis in deciding how to allocate resources among the segments and in assessing segment performance. The CODM evaluates the performance of the Company's segments based on adjusted operating income. Total assets by segment are not used by the CODM to assess the performance of, or allocate resources to, the Company's segments, therefore total assets by segment are not disclosed.

Adjusted operating income (loss) is defined as operating income (loss) (GAAP measure) excluding the impact of amortization of intangible assets, net realized capital gains or losses and other items, if any, that neither relate to the ordinary course of the Company's business nor reflect the Company's underlying business performance. The CODM uses adjusted operating income as its principal measure of segment performance as it enhances the CODM's ability to compare past financial performance with current performance and analyze underlying business performance and trends. Non-GAAP financial measures the Company discloses, such as consolidated adjusted operating income, should not be considered a substitute for, or superior to, financial measures determined or calculated in accordance with GAAP.

The following is a reconciliation of financial measures of the Company's segments to the consolidated totals:

	Three Months Ended March 31, 2025										
<u>In millions</u>		Health Care Benefits		Health Services (1)		Pharmacy & Consumer Wellness		Corporate/ Other		Consolidated Totals	
Revenues from external customers	\$	34,405	\$	38,096	\$	21,553	\$	14	\$	94,068	
Intersegment revenues		18		5,352		10,359		_		15,729	
Net investment income		387		14		_		119		520	
Total revenues		34,810		43,462		31,912		133		110,317	
Intersegment eliminations (2)										(15,729)	
Total consolidated revenues									\$	94,588	
Less: Net realized capital gains (losses)		(21)		15		_		(15)			
Cost of products sold		_		40,115		25,804		_			
Health care costs		28,637		1,047		_		46			
Other segment items <sup>(3)</sup>		4,201		682		4,795		432			
Adjusted operating income (loss)	\$	1,993	\$	1,603	\$	1,313	\$	(330)	\$	4,579	
Reconciliation of principal measure of segment performance to consolidated operating income:											
Amortization of intangible assets (4)										499	
Net realized capital losses (5)										21	
Acquisition-related integration costs (6)										45	
Loss on Accountable Care assets (7)										247	
Omnicare litigation charge (8)										387	
Office real estate optimization charges (9)										6	
Operating income (GAAP measure)										3,374	
Interest expense										785	
Other income										(28)	
Income before income tax provision									\$	2,617	
Depreciation and amortization	\$	405	\$	261	\$	384	\$	104	\$	1,154	
1										, -	

Three Months Ended March 31, 2024

<u>In millions</u>	I	lealth Care Benefits	Health Services (1)	Pharmacy & Consumer Wellness	Corporate/ Other	Consolidated Totals
Revenues from external customers	\$	31,865	\$ 36,466	\$ 19,638	\$ 14	\$ 87,983
Intersegment revenues		18	3,819	9,087	_	12,924
Net investment income		353	_	_	101	454
Total revenues		32,236	 40,285	 28,725	115	 101,361
Intersegment eliminations (2)						(12,924)
Total consolidated revenues						\$ 88,437
Less: Net realized capital losses		(10)	_	_	(8)	
Cost of products sold		_	37,532	22,760	_	
Health care costs		27,458	701	_	47	
Other segment items <sup>(3)</sup>		4,056	689	4,788	391	
Adjusted operating income (loss)	\$	732	\$ 1,363	\$ 1,177	\$ (315)	\$ 2,957
Reconciliation of principal measure of segment performance to consolidated operating income:						
Amortization of intangible assets (4)						508
Net realized capital losses (5)						18
Acquisition-related integration costs (6)						60
Opioid litigation charge (10)						100
Operating income (GAAP measure)						2,271
Interest expense						716
Other income						(25)
Income before income tax provision						\$ 1,580
Depreciation and amortization	\$	392	\$ 261	\$ 388	\$ 97	\$ 1,138

Total revenues of the Health Services segment include approximately \$3.7 billion and \$3.4 billion of retail co-payments for the three months ended March 31, 2025 and 2024,

- Intersegment revenue eliminations relate to intersegment revenue generating activities that occur between the Health Care Benefits segment, the Health Services segment, and/or the Pharmacy & Consumer Wellness segment.
- Other segment items for each reportable segment include operating expenses, which primarily consist of selling, general and administrative expenses. Other segment items exclude the impact of amortization of intangible assets and other items, if any, that neither relate to the ordinary course of the Company's business nor reflect the Company's underlying business performance.
- The Company's acquisition activities have resulted in the recognition of intangible assets as required under the acquisition method of accounting which consist primarily of trademarks, customer contracts/relationships, covenants not to compete, technology, provider networks and value of business acquired. Definite-lived intangible assets are amortized over their estimated useful lives and are tested for impairment when events indicate that the carrying value may not be recoverable. The amortization of intangible assets is reflected in operating expenses within each segment. Although intangible assets contribute to the Company's revenue generation, the amortization of intangible assets does not directly relate to the underwriting of the Company's insurance products, the services performed for the Company's customers or the sale of the Company's products or services. Additionally, intangible asset amortization expense typically fluctuates based on the size and timing of the Company's acquisition activity. Accordingly, the Company believes excluding the amortization of intangible assets enhances the Company's and investors' ability to compare the Company's past financial performance with its current performance and to analyze underlying business performance and trends. Intangible asset amortization excluded from the related non-GAAP financial measure represents the entire amount recorded within the Company's GAAP financial statements, and the revenue generated by the associated intangible assets has not been excluded from the related non-GAAP financial measure. Intangible asset amortization is excluded from the related non-GAAP financial measure because the amortization, unlike the related revenue, is not affected by operations of any particular period unless an intangible asset becomes impaired or the estimated useful life of an intangible asset is revised.
- The Company's net realized capital gains and losses arise from various types of transactions, primarily in the course of managing a portfolio of assets that support the payment of insurance liabilities. Net realized capital gains and losses are reflected in net investment income (loss) within each segment. These capital gains and losses are the result of investment decisions, market conditions and other economic developments that are unrelated to the performance of the Company's business, and the amount and timing of these capital gains and losses do not directly relate to the underwriting of the Company's insurance products, the services performed for the Company's customers or the sale of the Company's products or services. Accordingly, the Company believes excluding net realized capital gains and losses enhances the Company's and investors' ability to compare the Company's past financial performance with its current performance and to analyze underlying business performance and trends.
- During the three months ended March 31, 2025 and 2024, the acquisition-related integration costs relate to the acquisitions of Signify Health and Oak Street Health. The acquisitionrelated integration costs are reflected in operating expenses within the Corporate/Other segment.
- (7) During the three months ended March 31, 2025, the loss on the wind down and sale of Accountable Care assets represents the pre-tax loss on the divestiture of the Company's MSSP operations, which the Company sold in March 2025, as well as costs incurred in connection with the commencement

- of the wind down of the Company's ACO REACH operations during the first quarter of 2025. The loss on Accountable Care assets is reflected in operating expenses within the Health Services segment.
- During the three months ended March 31, 2025, the Omnicare litigation charge relates to an April 2025 jury verdict finding Omnicare, L.L.C. (f/k/a Omnicare, Inc. "Omnicare") and CVS Health Corporation liable for damages in connection with alleged violations of the federal False Claims Act related to dispensing practices by Omnicare from 2010, prior to its acquisition by the Company in 2015, through 2018. Damages were found only with respect to Omnicare. The Omnicare litigation charge is reflected in operating expenses within the Pharmacy & Consumer Wellness segment. The judgment will not be final until the Court enters penalties at a later date. The Company intends to appeal the verdict once the judgment is
- entered.

  (9) During the three months ended March 31, 2025, the office real estate optimization charges primarily relate to the abandonment of leased real estate and the related right-of-use assets and property and equipment in connection with the Company's evaluation of corporate office real estate space in response to its ongoing flexible work arrangement. The office real estate optimization charges are reflected in operating expenses within each segment.

  (10) During the three months ended March 31, 2024, the opioid litigation charge relates to a change in the Company's accrual related to ongoing opioid litigation matters.

## Report of Independent Registered Public Accounting Firm

To the Shareholders and the Board of Directors of CVS Health Corporation

#### Results of Review of Interim Financial Statements

We have reviewed the accompanying condensed consolidated balance sheet of CVS Health Corporation (the Company) as of March 31, 2025, the related condensed consolidated statements of operations and comprehensive income, shareholders' equity and cash flows for the three-month periods ended March 31, 2025 and 2024, and the related notes (collectively referred to as the "condensed consolidated interim financial statements"). Based on our reviews, we are not aware of any material modifications that should be made to the condensed consolidated interim financial statements for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the consolidated balance sheet of the Company as of December 31, 2024, the related consolidated statements of operations, comprehensive income, shareholders' equity and cash flows for the year then ended, and the related notes (not presented herein); and in our report dated February 12, 2025, we expressed an unqualified audit opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying condensed consolidated balance sheet as of December 31, 2024, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it was derived.

#### **Basis for Review Results**

These financial statements are the responsibility of the Company's management. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the SEC and the PCAOB. We conducted our review in accordance with the standards of the PCAOB. A review of interim financial statements consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the PCAOB, the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

/s/ Ernst & Young LLP

Boston, Massachusetts May 1, 2025

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&A")

#### Overview of Business

CVS Health Corporation, together with its subsidiaries (collectively, "CVS Health," the "Company," "we," "our" or "us"), is a leading health solutions company building a world of health around every consumer it serves and connecting care so that it works for people wherever they are. As of March 31, 2025, the Company had more than 9,000 retail locations, more than 1,000 walk-in and primary care medical clinics, a leading pharmacy benefits manager with approximately 88 million plan members and expanding specialty pharmacy solutions, and a dedicated senior pharmacy care business serving more than 800,000 patients per year. The Company also serves an estimated more than 37 million people through traditional, voluntary and consumer-directed health insurance products and related services, including expanding Medicare Advantage offerings and a leading standalone Medicare Part D prescription drug plan ("PDP"). The Company is creating new sources of value through its integrated model allowing it to expand into personalized, technology driven care delivery and health services, increasing access to quality care, delivering better health outcomes and lowering overall health care costs.

The Company has four reportable segments: Health Care Benefits, Health Services, Pharmacy & Consumer Wellness and Corporate/Other, which are described below

#### Overview of the Health Care Benefits Segment

The Health Care Benefits segment operates as one of the nation's leading diversified health care benefits providers through its Aetna® operations. The Health Care Benefits segment has the information and resources to help members, in consultation with their health care professionals, make more informed decisions about their health care. The Health Care Benefits segment offers a broad range of traditional, voluntary and consumer-directed health insurance products and related services, including medical, pharmacy, dental and behavioral health plans, medical management capabilities, Medicare Advantage and Medicare Supplement plans, PDPs and Medicaid health care management services. The Health Care Benefits segment's primary customers, its members, primarily access the segment's products and services through employer groups, government-sponsored plans or individually. The Health Care Benefits segment also serves customers who purchase products and services that are ancillary to its health insurance products. The Company refers to insurance products (where it assumes all or a majority of the risk for medical and dental care costs) as "Insured" and administrative services contract products (where the plan sponsor assumes all or a majority of the risk for medical and dental care costs) as "ASC." The Company also sells Insured plans directly to individual consumers through the individual public health insurance exchanges.

#### Overview of the Health Services Segment

The Health Services segment provides a full range of pharmacy benefit management ("PBM") solutions through its CVS Caremark® operations and delivers health care services in its medical clinics, virtually, and in the home. PBM solutions include plan design offerings and administration, formulary management, retail pharmacy network management services, and specialty and mail order pharmacy services. In addition, the Company provides clinical services, disease management services, medical spend management and pharmacy and/or other administrative services for providers and federal 340B drug pricing program covered entities ("Covered Entities"). The Company operates a group purchasing organization that negotiates pricing for the purchase of pharmaceuticals and rebates with pharmaceutical manufacturers on behalf of its participants and provides various administrative, management and reporting services to pharmaceutical manufacturers. The segment also works directly with pharmaceutical manufacturers to commercialize and/or co-produce high quality biosimilar products through its Cordavis TM subsidiary. The Health Services segment's health care delivery assets include Signify Health, Inc. ("Signify Health"), a leader in health risk assessments and value-based care, and Oak Street Health, Inc. ("Oak Street Health"), a leader in health risk assessments and value-based care, and Oak Street Health, Inc. ("Oak Street Health"), a leader in health risk assessments and value-based care, and Oak Street Health, Inc. ("Oak Street Health"), a leader in health risk assessments and value-based care, and Oak Street Health, Inc. ("Oak Street Health"), a leader in health risk assessments and value-based care, and Oak Street Health, Inc. ("Oak Street Health"), a leader in health risk assessments and value-based care, and Oak Street Health, Inc. ("Oak Street Health"), a leader in health insurance exchanges and other sponsors of health benefit plans throughout the U.S., patients who receive care in the Health Services segment's medical cli

# Overview of the Pharmacy & Consumer Wellness Segment

The Pharmacy & Consumer Wellness segment dispenses prescriptions in its CVS Pharmacy® retail locations and through its infusion operations, provides ancillary pharmacy services including pharmacy patient care programs, diagnostic testing and vaccination administration, and sells a wide assortment of health and wellness products and general merchandise. The segment also conducts long-term care pharmacy ("LTC") operations, which distribute prescription drugs and provide related pharmacy consulting and ancillary services to long-term care facilities and other care settings, and provides pharmacy fulfillment services to support the Health Services segment's specialty and mail order pharmacy offerings. As of March 31, 2025, the Pharmacy &

Consumer Wellness segment operated more than 9,000 retail locations, as well as online retail pharmacy websites, LTC pharmacies and on-site pharmacies, retail specialty pharmacy stores, compounding pharmacies and branches for infusion and enteral nutrition services.

# Overview of the Corporate/Other Segment

The Company presents the remainder of its financial results in the Corporate/Other segment, which primarily consists of:

- Management and administrative expenses to support the Company's overall operations, which include certain aspects of executive management and the
  corporate relations, legal, compliance, human resources and finance departments, information technology, digital, data and analytics, as well as acquisitionrelated integration costs; and
- Products for which the Company no longer solicits or accepts new customers, such as its large case pensions and long-term care insurance products.

## **Operating Results**

The following discussion explains the material changes in the Company's operating results for the three months ended March 31, 2025 and 2024, and the significant developments affecting the Company's financial condition since December 31, 2024. We strongly recommend that you read our audited consolidated financial statements and notes thereto and Management's Discussion and Analysis of Financial Condition and Results of Operations, which are included in the Company's Annual Report on Form 10-K for the year ended December 31, 2024 (the "2024 Form 10-K").

## **Summary of Consolidated Financial Results**

	Three Mor	ange		
<u>In millions</u>	2025	2024	\$	%
Revenues:				
Products	\$ 57,669	\$ 53,724	\$ 3,945	7.3 %
Premiums	32,820	30,391	2,429	8.0 %
Services	3,579	3,868	(289)	(7.5)%
Net investment income	520	454	66	14.5 %
Total revenues	94,588	 88,437	 6,151	7.0 %
Operating costs:				
Cost of products sold	51,057	48,073	2,984	6.2 %
Health care costs	29,135	27,803	1,332	4.8 %
Operating expenses	11,022	10,290	732	7.1 %
Total operating costs	91,214	86,166	5,048	5.9 %
Operating income	3,374	2,271	1,103	48.6 %
Interest expense	785	716	69	9.6 %
Other income	(28)	(25)	(3)	(12.0)%
Income before income tax provision	2,617	1,580	1,037	65.6 %
Income tax provision	835	456	379	83.1 %
Net income	1,782	1,124	658	58.5 %
Net income attributable to noncontrolling interests	(3)	(11)	8	72.7 %
Net income attributable to CVS Health	\$ 1,779	\$ 1,113	\$ 666	59.8 %

## Commentary - Three Months Ended March 31, 2025 vs. 2024

#### Revenues

- Total revenues increased \$6.2 billion, or 7.0%, in the three months ended March 31, 2025 compared to the prior year driven by revenue growth across all segments.
- Please see "Segment Analysis" later in this report for additional information about the revenues of the Company's segments.

## Operating expenses

- Operating expenses increased \$732 million, or 7.1%, in the three months ended March 31, 2025 compared to the prior year. The increase in operating expenses was primarily due to a \$387 million litigation charge related to a jury verdict against Omnicare and a \$247 million pre-tax loss on Accountable Care assets, both recorded during the three months ended March 31, 2025. These increases were partially offset by the absence of a \$100 million opioid litigation charge recorded in the prior year.
- Please see "Segment Analysis" later in this report for additional information about the operating expenses of the Company's segments.

## Operating income

• Operating income increased \$1.1 billion, or 48.6%, in the three months ended March 31, 2025 compared to the prior year primarily due to an increase in operating income in the Health Care Benefits segment, as well as the absence of the \$100 million opioid litigation charge recorded in the prior year. These increases were partially offset by the \$387 million

litigation charge related to a jury verdict against Omnicare and the \$247 million pre-tax loss on Accountable Care assets, both recorded during the three months ended March 31, 2025.

· Please see "Segment Analysis" later in this report for additional information about the operating results of the Company's segments.

## Interest expense

• Interest expense increased \$69 million, or 9.6%, due to higher debt in the three months ended March 31, 2025, primarily as a result of long-term debt issued in May and December of 2024.

# Income tax provision

• The effective income tax rate was 31.9% for the three months ended March 31, 2025 compared to 28.9% for the three months ended March 31, 2024. The increase in the effective income tax rate was primarily due to the impact of a litigation charge recorded in the three months ended March 31, 2025.

#### Outlook

The Company believes you should consider the following key business and regulatory trends and uncertainties:

#### Key Business Trends and Uncertainties

- The Company's medical membership declined in its Medicare and individual exchange products. Medical membership disruptions may result in volatility in the Company's financial results.
- Utilization persisted at elevated levels through the first quarter of 2025. Although the level of utilization is difficult to accurately predict, at this time, the
  Company expects that utilization will pressure its Health Care Benefits segment and its health care delivery assets in its Health Services segment for the
  remainder of the year.
- Increases in utilization beyond the Company's projections may result in the Company having to record additional premium deficiency reserves within the Health Care Benefits segment during the remainder of 2025.
- The Company's Medicaid business is experiencing medical cost pressures, largely driven by higher than expected acuity following the resumption of member redeterminations. While the Company continues to work closely with its state partners to ensure the underlying trends are reflected in its premium rates going forward, it is uncertain when these pressures will be fully offset by state rate updates.
- The Company's individual exchange business is subject to a risk adjustment program whereby the Company estimates its ultimate risk adjustment receivable or payable based on the risk of its qualified plan members relative to the average risk of members of other qualified plans in comparable markets. Changes in the Company's risk relative to the markets' risk, including changes resulting from volatility in membership, could adversely impact the Company's estimate of its risk adjustment receivable or payable.
- The Company continues to share with clients a larger portion of rebates, fees and/or discounts received from pharmaceutical manufacturers. In addition, marketplace dynamics and regulatory changes have limited the Company's ability to offer plan sponsors pricing that includes retail network "differential" or "spread." The Company expects these trends to continue.
- · Regulatory changes or consumer sentiment shift for immunizations may negatively impact national demand impacting financial results.
- Implementation of new tariffs or changes in tariffs, including the impact of tariffs on trade relations between the U.S. and foreign countries, create exposure for increased costs and supply chain disruptions that can adversely impact consumer demand, the ability to deliver client savings or the Company's financial results.
- Consumer spend management and a decline in consumer discretionary spending, as well as a shift to value, grocery and digital retailers, could drive lower front store sales.
- Future financial performance will be influenced by a number of factors including competitive demand for products and services, legislative and regulatory
  considerations, and labor and other market dynamics, including inflation. The Company evaluates and adjusts its approach in each of the markets it serves,
  considering all relevant factors.
- The Company expects benefits from ongoing enterprise-wide cost savings initiatives and investments in efficiencies, which aim to reduce the Company's
  operating cost structure in a way that improves the consumer experience and is sustainable. During the third quarter of 2024, the Company finalized an
  enterprise-wide restructuring plan intended to streamline and simplify the organization, improve efficiency and generate expected cost savings of over \$500
  million in 2025.
- Changes in conditions in the U.S. and global capital markets can significantly and adversely affect interest rates and capital market conditions which could result in increased financing costs.
- Actions taken by ratings agencies, including changes in the Company's debt ratings, could impact the Company's future borrowing costs, access to capital
  markets and new store operating lease costs.

## Key Regulatory Trends and Uncertainties

- The Company is exposed to funding and regulation of, and changes in government policy with respect to and/or funding or regulation of, the various Medicare programs in which the Company participates, including changes in the amounts payable to us under those programs and/or new reforms or surcharges on existing programs, including changes to applicable risk adjustment mechanisms.
- Legislation and/or regulations seeking to regulate PBM activities in a comprehensive manner have been proposed or enacted in a majority of states and on the federal level. This legislative and regulatory activity could adversely affect

the Company's ability to conduct business on commercially reasonable terms and the Company's ability to standardize its PBM products and services across state lines.

For additional information regarding these and other trends and uncertainties, see Item 1A, "Risk Factors" and Part I, Item 1 "Business - Government Regulation" included in the 2024 Form 10-K.

#### Segment Analysis

The following discussion of segment operating results is presented based on the Company's reportable segments in accordance with the accounting guidance for segment reporting and is consistent with the segment disclosure in Note 10 "Segment Reporting" to the unaudited condensed consolidated financial statements.

The Company has four reportable segments: Health Care Benefits, Health Services, Pharmacy & Consumer Wellness and Corporate/Other. The Company's segments maintain separate financial information, and the Chief Operating Decision Maker (the "CODM") evaluates the segments' operating results on a regular basis in deciding how to allocate resources among the segments and in assessing segment performance. The Company's CODM is the Chief Executive Officer. The CODM evaluates the performance of the Company's segments based on adjusted operating income (loss). Adjusted operating income is defined as operating income as measured by accounting principles generally accepted in the United States of America ("GAAP") excluding the impact of amortization of intangible assets, net realized capital gains or losses and other items, if any, that neither relate to the ordinary course of the Company's business nor reflect the Company's underlying business performance. See the reconciliations of operating income (loss) (GAAP measure) to adjusted operating income (loss) below for further context regarding the items excluded from operating income in determining adjusted operating income. The CODM uses adjusted operating income as its principal measure of segment performance as it enhances the CODM's ability to compare past financial performance with current performance and analyze underlying business performance and trends. Non-GAAP financial measures the Company discloses, such as consolidated adjusted operating income, should not be considered a substitute for, or superior to, financial measures determined or calculated in accordance with GAAP.

The following are reconciliations of financial measures of the Company's segments to the consolidated totals:

<u>In millions</u>	Health Care Benefits	·	Health Services (1)	 Pharmacy & Consumer Wellness	Corporate/ Other	 Intersegment Eliminations (2)	Consolidated Totals
Three Months Ended							
March 31, 2025							
Total revenues	\$ 34,8	0 \$	43,462	\$ 31,912	\$ 133	\$ (15,729)	\$ 94,588
Adjusted operating income (loss)	1,99	3	1,603	1,313	(330)	_	4,579
March 31, 2024							
Total revenues	\$ 32,2	6 \$	40,285	\$ 28,725	\$ 115	\$ (12,924)	\$ 88,437
Adjusted operating income (loss)	7.	2	1,363	1,177	(315)	_	2,957

<sup>(1)</sup> Total revenues of the Health Services segment include approximately \$3.7 billion and \$3.4 billion of retail co-payments for the three months ended March 31, 2025 and 2024, respectively

<sup>(2)</sup> Intersegment revenue eliminations relate to intersegment revenue generating activities that occur between the Health Care Benefits segment, the Health Services segment, and/or the Pharmacy & Consumer Wellness segment.

The following are reconciliations of consolidated operating income (GAAP measure) to consolidated adjusted operating income, as well as reconciliations of segment GAAP operating income (loss) to segment adjusted operating income (loss):

		Three	e Me	onths Ended Mar	ch 31,	2025	
In millions	ealth Care Benefits	Health Services		Pharmacy & Consumer Wellness		orporate/ Other	Consolidated Totals
Operating income (loss) (GAAP measure)	\$ 1,674	\$ 1,227	\$	864	\$	(391)	\$ 3,374
Amortization of intangible assets (1)	294	144		60		1	499
Net realized capital (gains) losses (2)	21	(15)		_		15	21
Acquisition-related integration costs (3)	_	_		_		45	45
Loss on Accountable Care assets (4)	_	247		_		_	247
Omnicare litigation charge (5)	_	_		387		_	387
Office real estate optimization charges (6)	4	_		2		_	6
Adjusted operating income (loss)	\$ 1,993	\$ 1,603	\$	1,313	\$	(330)	\$ 4,579

	Timee World's Educativated 51, 2024											
<u>In millions</u>		th Care nefits		Health Services		Pharmacy & Consumer Wellness		Corporate/ Other		Consolidated Totals		
Operating income (loss) (GAAP measure)	\$	428	\$	1,213	\$	1,113	\$	(483)	\$	2,271		
Amortization of intangible assets (1)		294		150		64		_		508		
Net realized capital losses (2)		10		_		_		8		18		
Acquisition-related integration costs (3)		_		_		_		60		60		
Opioid litigation charge (7)		_		_		_		100		100		
Adjusted operating income (loss)	\$	732	\$	1,363	\$	1,177	\$	(315)	\$	2,957		

Three Months Ended March 31 2024

- The Company's acquisition activities have resulted in the recognition of intangible assets as required under the acquisition method of accounting which consist primarily of trademarks, customer contracts/relationships, covenants not to compete, technology, provider networks and value of business acquired. Definite-lived intangible assets are amortized over their estimated useful lives and are tested for impairment when events indicate that the carrying value may not be recoverable. The amortization of intangible assets is reflected in operating expenses within each segment. Although intangible assets contribute to the Company's revenue generation, the amortization of intangible assets does not directly relate to the underwriting of the Company's insurance products, the services performed for the Company's customers or the sale of the Company's products or services. Additionally, intangible asset amortization expense typically fluctuates based on the size and timing of the Company's acquisition activity. Accordingly, the Company believes excluding the amortization of intangible assets enhances the Company's and investors' ability to compare the Company's past financial performance with its current performance and to analyze underlying business performance and trends. Intangible asset amortization excluded from the related non-GAAP financial measure represents the entire amount recorded within the Company's GAAP financial statements, and the revenue generated by the associated intangible assets has not been excluded from the related non-GAAP financial measure. Intangible asset amortization is excluded from the related non-GAAP financial measure because the amortization, unlike the related revenue, is not affected by operations of any particular period unless an intangible
- asset becomes impaired or the estimated useful life of an intangible asset is revised.

  The Company's net realized capital gains and losses arise from various types of transactions, primarily in the course of managing a portfolio of assets that support the payment of insurance liabilities. Net realized capital gains and losses are reflected in net investment income (loss) within each segment. These capital gains and losses are the result of investment decisions, market conditions and other economic developments that are unrelated to the performance of the Company's business, and the amount and timing of these capital gains and losses do not directly relate to the underwriting of the Company's insurance products, the services performed for the Company's customers or the sale of the Company's products or services. Accordingly, the Company believes excluding net realized capital gains and losses enhances the Company's and investors' ability to compare the Company's past financial performance with its current performance and to analyze underlying business performance and trends.
- During the three months ended March 31, 2025 and 2024, the acquisition-related integration costs relate to the acquisitions of Signify Health and Oak Street Health. The acquisition-
- related integration costs are reflected in operating expenses within the Corporate/Other segnent.

  During the three months ended March 31, 2025, the loss on the wind down and sale of Accountable Care assets represents the pre-tax loss on the divestiture of the Company's Medicare Shared Savings Program ("MSSP") operations, which the Company sold in March 2025, as well as costs incurred in connection with the commencement of the wind down of the Company's Accountable Care Organization Realizing Equity, Access and Community Health ("ACO REACH") operations during the first quarter of 2025. The loss on Accountable Care
- company s Accountable Care Organization Realing Equity, Access and Community Health (ACO REACH ) operating expenses within the Health Services segment.

  During the three months ended March 31, 2025, the Omnicare litigation charge relates to an April 2025 jury verdict finding Omnicare, L.L.C. (f/k/a Omnicare, Inc. "Omnicare") and CVS Health Corporation liable for damages in connection with alleged violations of the federal False Claims Act related to dispensing practices by Omnicare from 2010, prior to its acquisition by the Company in 2015, through 2018. Damages were found only with respect to Omnicare. The Omnicare litigation charge is reflected in operating expenses within the Pharmacy & Consumer Wellness segment. The judgment will not be final until the Court enters penalties at a later date. The Company intends to appeal the verdict once the judgment is entered.
- During the three months ended March 31, 2025, the office real estate optimization charges primarily relate to the abandonment of leased real estate and the related right-of-use assets and property and equipment in connection with the Company's evaluation of corporate office real estate space in response to its ongoing flexible work arrangement. The office real estate optimization charges are reflected in operating expenses within each segment.
- During the three months ended March 31, 2024, the opioid litigation charge relates to a change in the Company's accrual related to ongoing opioid litigation matters.

#### **Health Care Benefits Segment**

The following table summarizes the Health Care Benefits segment's performance for the respective periods:

		 Change				
In millions, except percentages and basis points ("bps")		2025	2024		\$	%
Revenues:						
Premiums	\$	32,808	\$	30,379	\$ 2,429	8.0 %
Services		1,615		1,504	111	7.4 %
Net investment income		387		353	34	9.6 %
Total revenues		34,810		32,236	2,574	8.0 %
Health care costs		28,637	2	27,458	1,179	4.3 %
MBR (Health care costs as a % of premium revenues)		87.3 %	90.4	%	(310) bps	
Operating expenses	\$	4,499	\$	4,350	\$ 149	3.4 %
Operating expenses as a % of total revenues		12.9 %	13.5	%		
Operating income	\$	1,674	\$	428	\$ 1,246	291.1 %
Operating income as a % of total revenues		4.8 %	1.3	%		
Adjusted operating income (1)	\$	1,993	\$	732	\$ 1,261	172.3 %
Adjusted operating income as a % of total revenues		5.7 %	2.3	%		
Premium revenues (by business):						
Government	\$	24,902	\$	21,716	\$ 3,186	14.7 %
Commercial		7,906		8,663	(757)	(8.7)%

<sup>(1)</sup> See "Segment Analysis" above in this report for a reconciliation of Health Care Benefits segment operating income (GAAP measure) to adjusted operating income, which represents the Company's principal measure of segment performance.

# Commentary - Three Months Ended March 31, 2025 vs. 2024

#### Revenues

• Total revenues increased \$2.6 billion, or 8.0%, in the three months ended March 31, 2025 compared to the prior year primarily driven by increases in the Medicare product line, including the impact of improved Medicare Advantage star ratings for the 2025 payment year.

#### Medical Benefit Ratio ("MBR")

- Medical benefit ratio is calculated by dividing the Health Care Benefits segment's health care costs by premium revenues and represents the percentage of
  premium revenues spent on medical benefits for the segment's Insured members. Management uses MBR to assess the underlying business performance and
  underwriting of its insurance products, understand variances between actual results and expected results and identify trends in period-over-period results. MBR
  provides management and investors with information useful in assessing the operating results of the Health Care Benefits segment's Insured products.
- The MBR decreased to 87.3% in the three months ended March 31, 2025 compared to 90.4% in the prior year driven by the favorable year-over-year impact of prior-year development, as well as improved underlying performance in Medicare, including the impact of improved Medicare Advantage star ratings for the 2025 payment year. These decreases were partially offset by the \$431 million (130 basis points) premium deficiency reserve recorded as health care costs in the first quarter of 2025 described below.

## Premium Deficiency Reserve

• During the first quarter of 2025, the Company recorded a premium deficiency reserve of \$448 million in its individual exchange product line related to anticipated losses for the 2025 coverage year. The \$448 million premium deficiency recorded was comprised of \$17 million of operating expenses related to the write-off of unamortized acquisition costs and \$431 million of health care costs.

## Operating expenses

· Operating expenses in the Health Care Benefits segment include selling, general and administrative expenses and depreciation and amortization expenses.

Operating expenses remained relatively consistent in the three months ended March 31, 2025 compared to the prior year.

#### Adjusted operating income

Adjusted operating income increased \$1.3 billion, or 172.3%, for the three months ended March 31, 2025 compared to the prior year primarily driven by the
favorable year-over-year impact of prior-year development, as well as improved underlying performance in Medicare, including the impact of improved Medicare
Advantage star ratings for the 2025 payment year. These increases were partially offset by the \$448 million premium deficiency reserve recorded in the first
quarter of 2025 described above.

The following table summarizes the Health Care Benefits segment's medical membership for the respective periods:

	Ma	arch 31, 2025	<u> </u>	Dece	mber 31, 20	24	Ma	rch 31, 2024	
<u>In thousands</u>	Insured	ASC	Total	Insured	ASC	Total	Insured	ASC	Total
Medical membership:									
Commercial	3,961	15,250	19,211	4,691	14,160	18,851	4,735	14,111	18,846
Medicare Advantage	4,220	_	4,220	4,447	_	4,447	4,205	_	4,205
Medicare Supplement	1,253	_	1,253	1,282	_	1,282	1,300	_	1,300
Medicaid	1,983	412	2,395	2,094	421	2,515	1,972	447	2,419
Total medical membership	11,417	15,662	27,079	12,514	14,581	27,095	12,212	14,558	26,770
Supplemental membership information:									
Medicare Prescription Drug Plan (stand-alone)			4,094			4,882			4,947

## Medical Membership

- Medical membership represents the number of members covered by the Health Care Benefits segment's Insured and ASC medical products and related services
  at a specified point in time. Management uses this metric to understand variances between actual medical membership and expected amounts as well as trends in
  period-over-period results. This metric provides management and investors with information useful in understanding the impact of medical membership on the
  Health Care Benefits segment's total revenues and operating results.
- Medical membership as of March 31, 2025 of 27.1 million remained relatively consistent compared with December 31, 2024, reflecting membership declines in the
  individual exchange and Medicare product lines, which were largely offset by an increase in Commercial ASC membership.
- Medical membership as of March 31, 2025 of 27.1 million increased 309,000 members compared with March 31, 2024, reflecting an increase in Commercial ASC membership, partially offset by a membership decline in the individual exchange product line.

#### Medicare Update

On April 7, 2025, CMS issued its final notice detailing final 2026 Medicare Advantage payment rates. Final 2026 Medicare Advantage rates resulted in an expected average increase in revenue for the Medicare Advantage industry of 5.06%, excluding the CMS estimate of Medicare Advantage risk score trend.

## **Health Services Segment**

The following table summarizes the Health Services segment's performance for the respective periods:

In millions except percentages         2025         2024         \$         %           Revenues:         Products         \$ 41,135         \$ 37,717         \$ 3,418         9.1%           Services         2,313         2,568         (255)         (9.9%)           Net investment income         14         —         14         100.0%           Total revenues         43,462         40,285         3,177         7.9%           Cost of products sold         40,115         37,532         2,583         6.9%           Health care costs         1,047         701         346         49.4%           Operating expenses         3,107         839         234         27.9%           Operating expenses as a % of total revenues         2.5         %         2.1         %           Operating income         \$ 1,227         \$ 1,213         \$ 14         1.2%           Operating income as a % of total revenues         2.8         %         3.0         %           Adjusted operating income as a % of total revenues         3,7         %         3,4         %
Products         \$ 41,135 \$ 37,717 \$ 3,418 9.1 %           Services         2,313 2,568 (255) (9.9)%           Net investment income         14 — 14 100.0 %           Total revenues         43,462 40,285 3,177 7.9 %           Cost of products sold         40,115 37,532 2,583 6.9 %           Health care costs         1,047 701 346 49.4 %           Operating expenses         1,073 839 234 27.9 %           Operating expenses as a % of total revenues         2.5 % 2.1 %           Operating income         \$ 1,227 \$ 1,213 \$ 14 1.2 %           Operating income as a % of total revenues         2.8 % 3.0 %           Adjusted operating income (1)         \$ 1,603 \$ 1,363 \$ 240 17.6 %           Adjusted operating income as a % of total revenues         3.7 % 3.4 %
Services         2,313         2,568         (255)         (9.9)%           Net investment income         14         —         14         100.0%           Total revenues         43,462         40,285         3,177         7.9%           Cost of products sold         40,115         37,532         2,583         6.9%           Health care costs         1,047         701         346         49.4%           Operating expenses         1,073         839         234         27.9%           Operating expenses as a % of total revenues         2.5 %         2.1 %         2.1 %           Operating income         \$ 1,227         \$ 1,213         \$ 14         1.2%           Operating income as a % of total revenues         2.8 %         3.0 %         3.0 %           Adjusted operating income (1)         \$ 1,603         \$ 1,363         240         17.6%           Adjusted operating income as a % of total revenues         3.7 %         3.4 %         3.4 %
Net investment income         14         —         14         100.0%           Total revenues         43,462         40,285         3,177         7.9%           Cost of products sold         40,115         37,532         2,583         6.9%           Health care costs         1,047         701         346         49.4%           Operating expenses         1,073         839         234         27.9%           Operating expenses as a % of total revenues         2.5 %         2.1 %         2.1 %         2.2 %         2.2 %         3.0 %         3.0 %         3.0 %         3.1 363         240         17.6%         17.6%         Adjusted operating income as a % of total revenues         3.7 %         3.4 %
Total revenues         43,462         40,285         3,177         7.9%           Cost of products sold         40,115         37,532         2,583         6.9%           Health care costs         1,047         701         346         49.4%           Operating expenses         1,073         839         234         27.9%           Operating expenses as a % of total revenues         2.5 %         2.1 %           Operating income         \$ 1,227         \$ 1,213         \$ 14         1.2%           Operating income as a % of total revenues         2.8 %         3.0 %         3.0 %         40         17.6%           Adjusted operating income as a % of total revenues         3.7 %         3.4 %         3.4 %         3.4 %
Cost of products sold         40,115         37,532         2,583         6.9%           Health care costs         1,047         701         346         49.4%           Operating expenses         1,073         839         234         27.9%           Operating expenses as a % of total revenues         2.5 %         2.1 %         2.1 %         2.2 %
Health care costs       1,047       701       346       49.4 %         Operating expenses       1,073       839       234       27.9 %         Operating expenses as a % of total revenues       2.5 %       2.1 %       2.2 %       3.0 %       2.1 %       2.2 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %       3.1 %
Operating expenses         1,073         839         234         27.9 %           Operating expenses as a % of total revenues         2.5 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.1 %         2.2 %         2
Operating expenses as a % of total revenues         2.5 %         2.1 %           Operating income         \$ 1,227 \$         1,213 \$         14         1.2 %           Operating income as a % of total revenues         2.8 %         3.0 %
Operating income         \$ 1,227 \$ 1,213 \$ 14 1.2 %           Operating income as a % of total revenues         2.8 % 3.0 %           Adjusted operating income (1)         \$ 1,603 \$ 1,363 \$ 240 17.6 %           Adjusted operating income as a % of total revenues         3.7 % 3.4 %
Operating income as a % of total revenues  Adjusted operating income (1)  Adjusted operating income as a % of total revenues  3.7 % 3.4 %
Adjusted operating income (1) \$ 1,603 \$ 1,363 \$ 240 17.6 % Adjusted operating income as a % of total revenues 3.7 % 3.4 %
Adjusted operating income as a % of total revenues 3.7 % 3.4 %
D
Revenues (by distribution channel):
Pharmacy network <sup>(2)</sup> \$ 23,114 \$ 20,464 \$ 2,650 12.9 %
Mail & specialty (3) 18,068 17,262 806 4.7 %
Other 2,266 2,559 (293) (11.4)%
Net investment income 14 — 14 100.0 %
Pharmacy claims processed <sup>(4)</sup> 462.9 1.3 0.3 %

<sup>(1)</sup> See "Segment Analysis" above in this report for a reconciliation of Health Services segment operating income (GAAP measure) to adjusted operating income, which represents the

## Commentary - Three Months Ended March 31, 2025 vs. 2024

Total revenues increased \$3.2 billion, or 7.9%, in the three months ended March 31, 2025 compared to the prior year primarily driven by pharmacy drug mix, growth in specialty pharmacy and brand inflation. These increases were partially offset by continued pharmacy client price improvements.

# Operating expenses

- Operating expenses in the Health Services segment include selling, general and administrative expenses; and depreciation and amortization expense.
- Operating expenses increased \$234 million, or 27.9%, in the three months ended March 31, 2025 compared to the prior year. The increase was primarily due to the \$247 million pre-tax loss on Accountable Care assets recorded during the three months ended March 31, 2025. See Note 1 "Significant Accounting Policies" to the unaudited condensed consolidated financial statements for further information on the Company's Accountable Care exit.

# Adjusted operating income

Adjusted operating income increased \$240 million, or 17.6%, in the three months ended March 31, 2025 compared to the prior year primarily driven by improved purchasing economics and pharmacy drug mix. These increases were partially offset by continued pharmacy client price improvements.

Company's principal measure of segment performance.

Pharmacy network revenues relate to claims filled at retail and specialty retail pharmacies, including the Company's retail pharmacies and LTC pharmacies, as well as activity associated with Maintenance Choice, which permits eligible client plan members to fill their maintenance prescriptions through mail order delivery or at a CVS pharmacy retail store for the same

Mail & specialty revenues relate to specialty mail claims inclusive of Specialty Connect® claims picked up at a retail pharmacy, as well as mail order and specialty claims fulfilled by the Pharmacy & Consumer Wellness segment.

Includes an adjustment to convert 90-day prescriptions to the equivalent of three 30-day prescriptions. This adjustment reflects the fact that these prescriptions include approximately

three times the amount of product days supplied compared to a normal prescription.

- As you review the Health Services segment's performance in this area, you should consider the following important information about the business:
  - The Company's efforts to (i) retain existing clients, (ii) obtain new business and (iii) maintain or improve the rebates, fees and/or discounts the Company receives from manufacturers, wholesalers and retail pharmacies continue to have an impact on adjusted operating income. In particular, the Company continues to share with clients a larger portion of rebates, fees and/or discounts received from pharmaceutical manufacturers. In addition, marketplace dynamics and regulatory changes have limited the Company's ability to offer plan sponsors pricing that includes retail network "differential" or "spread," and the Company expects these trends to continue. The "differential" or "spread" is any difference between the drug price charged to plan sponsors, including Medicare Part D plan sponsors, by a PBM and the price paid for the drug by the PBM to the dispensing provider.

## Pharmacy claims processed

- Pharmacy claims processed represents the number of prescription claims processed through the Company's pharmacy benefits manager and dispensed by either
  its retail network pharmacies or the Company's mail and specialty pharmacies. Management uses this metric to understand variances between actual claims
  processed and expected amounts as well as trends in period-over-period results. This metric provides management and investors with information useful in
  understanding the impact of pharmacy claim volume on segment total revenues and operating results.
- Pharmacy claims processed remained relatively consistent on a 30-day equivalent basis in the three months ended March 31, 2025 compared to the prior year
  primarily driven by increased utilization, largely offset by the impact of an additional day in 2024 due to the leap year.

## Pharmacy & Consumer Wellness Segment

The following table summarizes the Pharmacy & Consumer Wellness segment's performance for the respective periods:

	Three M	Change			
In millions, except percentages	 2025		2024	\$	%
Revenues:					
Products	\$ 31,285	5 \$	28,120	\$ 3,165	11.3 %
Services	627	7	605	22	3.6 %
Total revenues	 31,912	2	28,725	3,187	11.1 %
Cost of products sold	25,804	ļ	22,760	3,044	13.4 %
Operating expenses	5,244	1	4,852	392	8.1 %
Operating expenses as a % of total revenues	16.4	%	16.9 %		
Operating income	\$ 864	\$	1,113	\$ (249)	(22.4)%
Operating income as a % of total revenues	2.7	%	3.9 %		
Adjusted operating income (1)	\$ 1,313	3 \$	1,177	\$ 136	11.6 %
Adjusted operating income as a % of total revenues	4.1	%	4.1 %		
Revenues (by major goods/service lines):					
Pharmacy	\$ 26,076	5 \$	22,784	\$ 3,292	14.4 %
Front Store	5,243	3	5,370	(127)	(2.4)%
Other	593	3	571	22	3.9 %
Prescriptions filled <sup>(2)</sup>	435.5	5	417.6	17.9	4.3 %
Same store sales increase (decrease): (3)					
Total	14.2	%	5.3 %		
Pharmacy	17.7	%	7.3 %		
Front Store	(0.3)	%	(2.2) %		
Prescription volume (2)	6.7	%	5.8 %		

Thusa Months Ended

Includes an adjustment to convert 90-day prescriptions to the equivalent of three 30-day prescriptions. This adjustment reflects the fact that these prescriptions include approximately

# Commentary - Three Months Ended March 31, 2025 vs. 2024

## Revenues

- Total revenues increased \$3.2 billion, or 11.1%, in the three months ended March 31, 2025 compared to the prior year primarily driven by pharmacy drug mix and increased prescription volume. These increases were partially offset by continued pharmacy reimbursement pressure.
- Pharmacy same store sales increased 17.7% in the three months ended March 31, 2025 compared to the prior year. The increase was primarily driven by pharmacy drug mix, including branded GLP-1 drugs, and the 6.7% increase in pharmacy same store prescription volume on a 30-day equivalent basis. Excluding the impact of the leap year, pharmacy same store prescription volume increased 7.3% in the three months ended March 31, 2025 compared to the prior year. These increases were partially offset by continued pharmacy reimbursement pressure.
- Front store same store sales decreased 0.3% in the three months ended March 31, 2025 compared to the prior year. The decrease was primarily due to the impact of an additional day in 2024 due to the leap year. Excluding the impact of the leap year, front store same store sales increased 0.8% in the three months ended March 31, 2025 compared to the prior year.

<sup>(1)</sup> See "Segment Analysis" above in this report for a reconciliation of Pharmacy & Consumer Wellness segment operating income (GAAP measure) to adjusted operating income, which represents the Company's principal measure of segment performance.

three times the amount of product days supplied compared to a normal prescription.

Same store sales and prescription volume represent the change in revenues and prescriptions filled in the Company's retail pharmacy stores that have been operating for greater than one year and digital sales initiated online or through mobile applications and fulfilled through the Company's distribution centers, expressed as a percentage that indicates the increase or decrease relative to the comparable prior period. Same store metrics exclude revenues and prescriptions from LTC and infusion services operations. Management uses these metrics to evaluate the performance of existing stores on a comparable basis and to inform future decisions regarding existing stores and new locations. Same-store metrics provide management and investors with information useful in understanding the portion of current revenues and prescriptions resulting from organic growth in existing locations versus the portion resulting from opening new stores.

## Operating expenses

- Operating expenses in the Pharmacy & Consumer Wellness segment include payroll, employee benefits and occupancy costs associated with the segment's stores and pharmacy fulfillment operations; selling expenses; advertising expenses; depreciation and amortization expense and certain administrative expenses.
- Operating expenses increased \$392 million, or 8.1%, in the three months ended March 31, 2025 compared to the prior year. The increase in operating expenses was primarily due to the \$387 million litigation charge related to a jury verdict against Omnicare recorded during the three months ended March 31, 2025.

## Adjusted operating income

- Adjusted operating income increased \$136 million, or 11.6%, in the three months ended March 31, 2025 compared to the prior year primarily driven by increased prescription volume and improved drug purchasing. These increases were partially offset by continued pharmacy reimbursement pressure and the impact of softening consumer demand in the front store in the three months ended March 31, 2025.
- As you review the Pharmacy & Consumer Wellness segment's performance in this area, you should consider the following important information about the business:
  - The segment's adjusted operating income has been adversely affected by the efforts of managed care organizations, PBMs and governmental and other third-party payors to reduce their prescription drug costs, including the use of restrictive networks, as well as changes in the mix of business within the pharmacy portion of the Pharmacy & Consumer Wellness segment. If the pharmacy reimbursement pressure accelerates, the segment may not be able to grow revenues, and its adjusted operating income could be adversely affected.

#### Prescriptions filled

- Prescriptions filled represents the number of prescriptions dispensed through the Pharmacy & Consumer Wellness segment's retail and long-term care
  pharmacies and infusion services operations. Management uses this metric to understand variances between actual prescriptions dispensed and expected
  amounts as well as trends in period-over-period results. This metric provides management and investors with information useful in understanding the impact of
  prescription volume on segment total revenues and operating results.
- Prescriptions filled increased 4.3% on a 30-day equivalent basis in the three months ended March 31, 2025 compared to the prior year primarily driven by
  increased utilization, partially offset by the impact of an additional day in 2024 due to the leap year.

## Corporate/Other Segment

The following table summarizes the Corporate/Other segment's performance for the respective periods:

		Three Months Ended March 31,							
In millions, except percentages	2025	2024	\$	%					
Revenues:									
Premiums	\$ 1:	2 \$ 12	: \$ —	%					
Services	:	2 2	. —	—%					
Net investment income	11	9 101	. 18	17.8 %					
Total revenues	13.	3 115	18	15.7 %					
Health care costs	4	6 47	(1)	(2.1)%					
Operating expenses	47	8 551	(73)	(13.2)%					
Operating loss	(39	(483	92	19.0 %					
Adjusted operating loss (1)	(330	0) (315	) (15)	(4.8)%					

<sup>(1)</sup> See "Segment Analysis" above in this report for a reconciliation of Corporate/Other segment operating loss (GAAP measure) to adjusted operating loss, which represents the Company's principal measure of segment performance.

# Commentary - Three Months Ended March 31, 2025 vs. 2024

## Revenues

- Revenues primarily relate to products for which the Company no longer solicits or accepts new customers, such as large case pensions and long-term care insurance products.
- Total revenues increased \$18 million, or 15.7% in the three months ended March 31, 2025 compared to the prior year primarily driven by higher net investment income, largely due to higher average fixed income investments during the three months ended March 31, 2025.

Adjusted operating loss
 Adjusted operating loss remained relatively consistent in the three months ended March 31, 2025 compared to the prior year.

## Liquidity and Capital Resources

#### Cash Flows

The Company maintains a level of liquidity sufficient to allow it to meet its cash needs in the short-term. Over the long term, the Company manages its cash and capital structure to maximize shareholder return, maintain its financial condition and maintain flexibility for future strategic initiatives. The Company continuously assesses its regulatory capital requirements, working capital needs, debt and leverage levels, debt maturity schedule, capital expenditure requirements, dividend payouts, potential share repurchases and future investments or acquisitions. The Company believes its operating cash flows, commercial paper program, credit facilities, as well as any potential future borrowings, will be sufficient to fund these future payments and long-term initiatives. As of March 31, 2025, the Company had approximately \$10.1 billion in cash and cash equivalents, approximately \$1.5 billion of which was held by the parent company or nonrestricted subsidiaries.

The net change in cash, cash equivalents and restricted cash during the three months ended March 31, 2025 and 2024 was as follows:

	Three Mon March		Cł	nange
In millions, except percentages	 2025	2024	\$	%
Net cash provided by operating activities	\$ 4,556	\$ 4,903	\$ (347)	(7.1)%
Net cash used in investing activities	(762)	(2,094)	1,332	63.6 %
Net cash used in financing activities	 (2,332)	(1,227)	(1,105)	(90.1)%
Net increase in cash, cash equivalents and restricted cash	\$ 1,462	\$ 1,582	\$ (120)	(7.6)%

## Commentary

- Net cash provided by operating activities decreased by \$347 million in the three months ended March 31, 2025 compared to the prior year. The decrease was primarily due to the timing of payments and receipts.
- Net cash used in investing activities decreased by \$1.3 billion in the three months ended March 31, 2025 compared to the prior year primarily due to higher proceeds from sales and maturities of investments in the three months ended March 31, 2025 compared to the prior year.
- Net cash used in financing activities was \$2.3 billion in the three months ended March 31, 2025 compared to \$1.2 billion in the prior year. The change in cash used in financing activities was primarily due to lower net proceeds from commercial paper borrowings and higher repayments of long-term debt during the three months ended March 31, 2025 compared to the prior year, partially offset by higher share repurchases in the prior year.

## Short-term Borrowings

## Commercial Paper and Back-up Credit Facilities

The Company had \$1.3 billion of commercial paper outstanding at a weighted average interest rate of 5.00% as of March 31, 2025. In connection with its commercial paper program, the Company maintains a \$2.5 billion, five-year unsecured back-up revolving credit facility, which expires on May 11, 2027, a \$2.5 billion, five-year unsecured back-up revolving credit facility, which expires on May 16, 2028, and a \$2.5 billion, five-year unsecured back-up revolving credit facility, which expires on May 16, 2029. The credit facilities allow for borrowings at various rates that are dependent, in part, on the Company's public debt ratings and require the Company to pay a weighted average quarterly facility fee of approximately 0.03%, regardless of usage. As of March 31, 2025, there were no borrowings outstanding under any of the Company's back-up credit facilities.

## Federal Home Loan Bank of Boston

A subsidiary of the Company is a member of the Federal Home Loan Bank of Boston (the "FHLBB"). As a member, the subsidiary has the ability to obtain cash advances, subject to certain minimum collateral requirements. The maximum borrowing capacity available from the FHLBB as of March 31, 2025 was approximately \$1.2 billion. As of March 31, 2025, there were no outstanding advances from the FHLBB.

## Debt Covenants

The Company's back-up revolving credit facilities, term loan agreement and unsecured senior notes contain customary restrictive financial and operating covenants. These covenants do not include an acceleration of the Company's debt maturities

in the event of a downgrade in the Company's credit ratings. The Company does not believe the restrictions contained in these covenants materially affect its financial or operating flexibility. As of March 31, 2025, the Company was in compliance with all of its debt covenants.

#### Debt Ratings

As of March 31, 2025, the Company's long-term debt was rated "BBB" by Fitch Ratings, Inc. ("Fitch"), "Baa3" by Moody's Investor Service, Inc. ("Moody's") and "BBB" by Standard & Poor's Financial Services LLC ("S&P"), and its commercial paper program was rated "F2" by Fitch, "P-3" by Moody's and "A-2" by S&P. The outlook on the Company's long-term debt is "Negative" by both Fitch and S&P and "Stable" by Moody's. In assessing the Company's credit strength, the Company believes that Fitch, Moody's and S&P considered, among other things, the Company's capital structure and financial policies, as well as its consolidated balance sheet, its historical acquisition activity and other financial information, including the Company's expectations for full year earnings and cash flows. Although the Company currently believes its long-term debt ratings will remain investment grade, it cannot predict the future actions of Moody's, S&P and/or Fitch. The Company's debt ratings have a direct impact on its future borrowing costs, access to capital markets and new store operating lease costs.

#### Share Repurchase Programs

The following share repurchase programs have been authorized by CVS Health Corporation's Board of Directors (the "Board"):

<u>In billions</u> Authorization Date		Authorized	Remaining as of March 31, 2025
November 17, 2022 ("2022 Repurchase Program")	\$	10.0	\$ 10.0
December 9, 2021 ("2021 Repurchase Program")		10.0	1.5

Each of the share Repurchase Programs was effective immediately and permit the Company to effect repurchases from time to time through a combination of open market repurchases, privately negotiated transactions, accelerated share repurchase ("ASR") transactions, and/or other derivative transactions. Both the 2022 and 2021 Repurchase Programs can be modified or terminated by the Board at any time.

During the three months ended March 31, 2025, the Company did not repurchase any shares of its common stock. During the three months ended March 31, 2024, the Company repurchased an aggregate of 39.7 million shares of common stock for approximately \$3.0 billion pursuant to the 2021 Repurchase Program. This activity includes the share repurchases under the ASR transaction described below.

Pursuant to the authorization under the 2021 Repurchase Program, the Company entered into a \$3.0 billion fixed dollar ASR with Morgan Stanley & Co. LLC. Upon payment of the \$3.0 billion purchase price on January 4, 2024, the Company received a number of shares of CVS Health Corporation's common stock equal to 85% of the \$3.0 billion notional amount of the ASR or approximately 31.4 million shares, which were placed into treasury stock in January 2024. The ASR was accounted for as an initial treasury stock transaction for \$2.6 billion and a forward contract for \$0.4 billion. The forward contract was classified as an equity instrument and was recorded within capital surplus. In March 2024, the Company received approximately 8.3 million shares of CVS Health Corporation's common stock, representing the remaining 15% of the \$3.0 billion notional amount of the ASR, thereby concluding the ASR. These shares were placed into treasury and the forward contract was reclassified from capital surplus to treasury stock in March 2024.

At the time they were received, the initial and final receipt of shares resulted in an immediate reduction of the outstanding shares used to calculate the weighted average common shares outstanding for basic and diluted earnings per share.

# **Critical Accounting Policies**

The Company prepares the unaudited condensed consolidated financial statements in conformity with generally accepted accounting principles, which require management to make certain estimates and apply judgment. Estimates and judgments are based on historical experience, current trends and other factors that management believes to be important at the time the unaudited condensed consolidated financial statements are prepared. On a regular basis, the Company reviews its accounting policies and how they are applied and disclosed in the unaudited condensed consolidated financial statements. While the Company believes the historical experience, current trends and other factors considered by management support the preparation of the unaudited condensed consolidated financial statements in conformity with generally accepted accounting principles, actual results could differ from estimates, and such differences could be material.

For a full description of the Company's other critical accounting policies, see "Critical Accounting Policies" in Item 7 "Management's Discussion and Analysis of Financial Condition and Results of Operations" of the 2024 Form 10-K.

## **Cautionary Statement Concerning Forward-Looking Statements**

The Private Securities Litigation Reform Act of 1995 (the "Reform Act") provides a "safe harbor" for forward-looking statements, so long as (1) those statements are identified as forward-looking and (2) the statements are accompanied by meaningful cautionary statements that identify important factors that could cause actual results to differ materially from those discussed in the statement. We want to take advantage of these safe harbor provisions.

Certain information contained in this Quarterly Report on Form 10-Q (this "report") is forward-looking within the meaning of the Reform Act or Securities and Exchange Commission rules. This information includes, but is not limited to the forward-looking information in Management's Discussion and Analysis of Financial Condition and Results of Operations included in Part I, Item 2 of this report. In addition, throughout this report and our other reports and communications, we use the following words or variations or negatives of these words and similar expressions when we intend to identify forward-looking statements:

·Anticipates	·Believes	$\cdot Can$	·Continue	$\cdot Could$
·Estimates	$\cdot E$ valuate	$\cdot Expects$	$\cdot Explore$	$\cdot Forecast$
· Guidance	·Intends	$\cdot Likely$	· May	·Might
$\cdot Outlook$	·Plans	·Potential	·Predict	$\cdot Probable$
·Projects	$\cdot Seeks$	·Should	$\cdot View$	$\cdot$ Will

All statements addressing the future operating performance of CVS Health or any segment or any subsidiary and/or future events or developments, including, but not limited to, statements relating to the Company's investment portfolio, operating results, cash flows and/or financial condition, statements relating to corporate strategy, statements relating to future revenue, operating income or adjusted operating income, earnings per share or adjusted earnings per share, Health Care Benefits segment business, sales results and/or trends, medical cost trends, medical membership, Medicare Part D membership, medical benefit ratios and/or operations, Health Services segment business, sales results and/or trends and/or operations, Pharmacy & Consumer Wellness segment business, sales results and/or trends and/or operations, incremental investment spending, interest expense, effective tax rate, weighted-average share count, cash flow from operations, net capital expenditures, cash available for debt repayment, statements related to possible, proposed, pending or completed acquisitions, joint ventures, investments or combinations that involve, among other things, the timing or likelihood of receipt of regulatory approvals, the timing of completion, integration synergies, net synergies and integration risks and other costs, enterprise modernization, transformation, leverage ratio, cash available for enhancing shareholder value, inventory reduction, turn rate and/or loss rate, debt ratings and actions taken by ratings agencies, the Company's ability to attract or retain customers and clients, store development and/or relocations, new product development, and the impact of industry and regulatory developments as well as statements expressing optimism or pessimism about future operating results or events, are forward-looking statements within the meaning of the Reform Act.

Forward-looking statements rely on a number of estimates, assumptions and projections concerning future events, and are subject to a number of significant risks and uncertainties and other factors that could cause actual results to differ materially from those statements. Many of these risks and uncertainties and other factors are outside our control.

Certain additional risks and uncertainties and other factors are described under "Risk Factors" included in Part I, Item 1A of the 2024 Form 10-K and under "Risk Factors" included in Part II, Item 1A of this report; these are not the only risks and uncertainties we face. There can be no assurance that the Company has identified all the risks that may affect it. Additional risks and uncertainties not presently known to the Company or that the Company currently believes to be immaterial also may adversely affect the Company's businesses. If any of those risks or uncertainties develops into actual events, those events or circumstances could have a material adverse effect on the Company's businesses, operating results, cash flows, financial condition and/or stock price, among other effects.

You should not put undue reliance on forward-looking statements. Any forward-looking statement speaks only as of the date of this report, and we disclaim any intention or obligation to update or revise forward-looking statements, whether as a result of new information, future events, uncertainties or otherwise.

## Item 3. Quantitative and Qualitative Disclosures About Market Risk

The Company has not experienced any material changes in exposures to market risk since December 31, 2024. See the information contained in Part II, Item 7A "Quantitative and Qualitative Disclosures About Market Risk" of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2024 for a discussion of the Company's exposures to market risk.

## Item 4. Controls and Procedures

Evaluation of disclosure controls and procedures: The Company's Chief Executive Officer and Chief Financial Officer, after evaluating the effectiveness of the design and operation of the Company's disclosure controls and procedures (as defined in Securities Exchange Act Rules 13a-15(f) and 15d-15(f)) as of March 31, 2025, have concluded that as of such date the Company's disclosure controls and procedures were adequate and effective and designed to provide reasonable assurance that material information relating to the Company and its subsidiaries would be made known to such officers on a timely basis.

Changes in internal control over financial reporting: There has been no change in the Company's internal control over financial reporting identified in connection with the evaluation required by paragraph (d) of Rule 13a-15 or Rule 15d-15 that occurred in the three months ended March 31, 2025 that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

## Form 10-Q Table of Contents

#### Part II. Other Information

## Item 1. Legal Proceedings

The information contained in Note 9 "Commitments and Contingencies" contained in "Notes to Condensed Consolidated Financial Statements (Unaudited)" in Part I, Item 1 of this Quarterly Report on Form 10-Q is incorporated by reference herein.

#### Item 1A. Risk Factors

There have been no material changes to the "Risk Factors" disclosed in Part I, Item 1A of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2024. Those risk factors could adversely affect the Company's businesses, operating results, cash flows and/or financial condition as well as the market price of CVS Health Corporation's common stock.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

## (c) Stock Repurchases

The following table presents the total number of shares purchased in the three months ended March 31, 2025, the average price paid per share and the approximate dollar value of shares that still could have been purchased at the end of the applicable fiscal period, pursuant to the share repurchase programs authorized by CVS Health Corporation's Board of Directors on November 17, 2022 and December 9, 2021. See Note 6 "Shareholders' Equity" contained in "Notes to Condensed Consolidated Financial Statements (Unaudited)" in Part I, Item 1 of this Quarterly Report on Form 10-Q for additional information.

Fiscal Period	Total Number of Shares Purchased	P	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs
January 1, 2025 through January 31, 2025	_	\$	_	_	\$ 11,500,000,143
February 1, 2025 through February 28, 2025	_	\$	_	_	\$ 11,500,000,143
March 1, 2025 through March 31, 2025	_	\$	_	_	\$ 11,500,000,143
		_			

## Item 3. Defaults Upon Senior Securities

None.

# Item 4. Mine Safety Disclosures

Not Applicable.

# Item 5. Other Information

# Securities Trading Plans of Directors and Executive Officers

During the three months ended March 31, 2025, none of our directors or executive officers adopted or terminated any contract, instruction or written plan for the purchase or sale of CVS Health Corporation securities that was intended to satisfy the affirmative defense conditions of Rule 10b5-1(c) or any "non-Rule 10b5-1 trading arrangement."

# Item 6. Exhibits

The exhibits listed in this Item 6 are filed as part of this Quarterly Report on Form 10-Q. Exhibits marked with an asterisk (\*) are management contracts or compensatory plans or arrangements. Exhibits other than those listed are omitted because they are not required to be listed or are not applicable. Pursuant to Item 601(b)(4)(iii) of Regulation S-K, the Registrant hereby agrees to furnish to the U.S. Securities and Exchange Commission a copy of any omitted instrument that is not required to be listed.

# INDEX TO EXHIBITS

	2.021.0 2.000
10	Material contracts
10.1*	Restrictive Covenant Agreement dated January 25, 2023 between the Registrant and J. David Joyner.
10.2*	Change in Control Agreement effective as of January 31, 2023 between the Registrant and J. David Joyner.
10.3*	Restrictive Covenant Agreement dated August 28, 2024 between the Registrant and Heidi B. Capozzi.
10.4*	Change in Control Agreement effective as of August 26, 2024 between the Registrant and Heidi B. Capozzi.
15	Letter re: unaudited interim financial information
15.1	Letter from Ernst & Young LLP acknowledging awareness of the use of a report dated May 1, 2025 related to their reviews of interim financial information.
31	Rule 13a-14(a)/15d-14(a) Certifications
31.1	Certification by the Chief Executive Officer.
31.2	Certification by the Chief Financial Officer.
32	Section 1350 Certifications
32.1	Certification by the Chief Executive Officer.
32.2	Certification by the Chief Financial Officer.
101	
101	The following materials from the CVS Health Corporation Quarterly Report on Form 10-Q for the three months ended March 31, 2025 formatted in Inline XBRL: (i) the Condensed Consolidated Statements of Operations, (ii) the Condensed Consolidated Statements of Comprehensive Income, (iii) the Condensed Consolidated Balance Sheets, (iv) the Condensed Consolidated Statements of Cash Flows, (v) the Condensed Consolidated Statements of Shareholders' Equity and (vi) the related Notes to Condensed Consolidated Financial Statements. The instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document.
104	
104	Cover Page Interactive Data File - The cover page from the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2025, formatted in Inline XBRL (included as Exhibit 101).

# SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

# CVS HEALTH CORPORATION

Date: May 1, 2025 By: /s/ Thomas F. Cowhey

Thomas F. Cowhey
Executive Vice President and Chief Financial Officer